



2025-12 Addendum 1

PC Solutions

PC Outlet, Inc.

Supplier Response

Event Information

Number: 2025-12 Addendum 1
Title: MANAGED SERVICES PROVIDER FOR HUNTRESS PLATFORM
Type: Request for Proposal
Issue Date: 9/24/2025
Deadline: 10/10/2025 09:00 AM (CT)
Notes:

ADDENDUM ONE

10/3/25

TO PROSPECTIVE BIDDERS: The original Invitation to Bid documents remain in full force and effect except as revised by the following changes, which take precedence over anything to the contrary in the Bidding Event document.

Delete: Please note that in Attribute #9, it states incorrectly that "Please upload one document containing all the information listed in #8. Please list it in the order it is described."

Add: Attribute #9 should read: Please upload one document containing all the information listed in #10. **Please list it in the order it is described.**

The following are questions submitted by prospective bidders and the official response from Christian County.

Q1: The RFP states that “the vendor must be located within 50 miles of Christian County (100 W. Church Street, Ozark, MO).” Can you confirm if this is mandatory, or would vendors located outside this radius be considered if they can provide equivalent onsite support and meet service level requirements? • If mandatory, does Christian County allow remote delivery of services for any portion of the contract, or is full onsite capability required?

A1: Please see Attribute #4, #5 and #9. The County anticipates services to be a combination of both onsite and remote delivery.

Q2: Is there a budget range or ceiling for this procurement that vendors should consider when pricing?

A2: No. The County expects prospective bidders to provide their best pricing.

Q3: Does Christian County require retention of logs/data in the Huntress platform for a specific period (e.g., 30 days, 90 days, 1 year)?

A3: 90 days

Q4: Can the county provide an estimate of the expected volume of data to be ingested into the Huntress platform (e.g., number of events per day, logs per endpoint, or total gigabytes per month)?

A4: We do not have an estimate.

Q5: Will the vendor be responsible for ongoing software updates and patch management for the Huntress platform?

A5: The County anticipates we would initiate these services; however, each vendor may tell us what the standard practice is.

Q6: Does the county expect onsite service visits, or is fully remote service acceptable? If on-site is required, what is the anticipated frequency of visits?

A6: See answer #1.

Q7: Is the vendor required to provide monitoring services as well? 24*7? If yes, what is the desired level of remediations (Level 1 – Monitoring and escalation only), Level 2 – Monitoring and ad hoc Remediation (Few hours), or Level 3 – Complete MSSP monitoring and remediation.

A7: See Attribute #10, Detailed Response, item #7. Explain your 24/7 support model and your incident response process.

Q8: Should the proposal include training and knowledge transfer for

county IT staff on the Huntress platform? If yes, what's the number?

A8: No.

Q9: Are there any integration requirements with existing tools (SIEM, EDR, identity management, or vulnerability management) that must be compatible with the Huntress platform?

A9: No.

Q10: Will the county require full managed services from Huntress (e.g., 24/7 monitoring and response), or only software licenses with alerting?

A10: Full managed.

Q11: Does Christian County require any specific Huntress modules, such as Rootkit/Backdoor detection, persistence monitoring, or threat remediation services?

A11: In your proposal, you may provide those as options with pricing. County IT may review the modules as options, if needed.

Q12: Which specific Huntress product or platform is expected—Huntress Endpoint Detection & Response (EDR), Huntress Managed Detection & Response (MDR), or another module?

A12: See Answer #11

Q13: Could the County please clarify whether it intends to award this RFP to a single vendor or multiple vendors? If multiple awards are anticipated, could the County specify the expected number of vendors to be selected?

A13: The County anticipates award to a single vendor; however, the County reserves the right to award to multiple vendors if it is in the best interest of the County.

Q14: Could the County please provide the anticipated project timeline, including key milestones and the overall expected duration of the engagement?

A14: It is up to the potential bidder(s), based on their experience, to provide the anticipated project timeline and key milestones in their RFP response.

Q15: Could the County provide an estimated budget or a Not-to-Exceed (NTE) amount for this contract?

A15: See answer #2.

Q16: Could the County please confirm whether this is a new initiative or an existing engagement?

A16: The County previously used Huntress, and would like to continue it.

All else remains the same.

REQUEST FOR PROPOSAL #2025-12

INTRODUCTION:

Christian County is seeking proposals for cybersecurity solutions to protect its IT environment. The purpose of this RFP is to solicit proposals for licenses and managed services related to the Huntress security platform. This is in accordance with **Request for Proposal #2025 - 12** and the requirements stated herein.

SCOPE OF PROJECT:

The successful bidder will provide approximately 300 Huntress licenses and managed services to enhance our organization's threat detection and response capabilities for our endpoints, identities, and other critical assets. The successful bidder must be located within 50 miles of Christian County, 100 W. Church Street, Ozark, Missouri.

TERMS:

Christian County seeks an initial contract term for a **period of one (1) year**. Christian County reserves the right to renew the contract for four (4) additional one-year periods.

QUESTIONS:

Please submit questions online through the Christian County Electronic Bidding portal before **October 2, 2025, at 9:00 a.m.** Christian County will review all questions submitted and an Addendum will be issued with those answers, when applicable.

ADDENDUMS:

If it becomes necessary to revise any portion of this RFP package, or if additional information is necessary to clarify any provision or respond to questions, the revision and/or additional information will be provided through the bidding portal.

ONLINE REGISTRATION:

Christian County requires online bid submittals as it helps to expedite the bidding process and to alleviate errors. Click on the following link: <https://christiancountymo.ionwave.net/Login.aspx> and follow the directions to register. **No faxed or emailed** submittals will be accepted. Christian County maintains a list of vendors in our online vendor registration database. It is the vendor's responsibility to update contact information. The Christian County Commission office is not obligated to send invitations to vendors. Christian County fulfills its legal requirements by posting a notice in the local paper. Christian County will send out Addendums through the online portal, it will be the

bidders responsibility to verify in the portal any addendums that are issued.

RFP OPENING:

Proposals will be unsealed publicly at **9:00 a.m., October 10, 2025.** Only the names of the offerors will be read aloud at the proposal opening. Evaluations of proposal(s) will be made available upon award of contract.

BACKGROUND:

Christian County is a first-class County without a charter form of government. The governing body of Christian County is the County Commission. The Commission consists of a Presiding Commissioner, a Western Commissioner, and an Eastern Commissioner. It's County seat is in Ozark, Missouri. The County was organized in 1859 and continues to be one of the fastest-growing counties in the state. Cities in Christian County include Billings, Clever, Fremont Hills, Highlandville, Nixa, Ozark, Sparta, and Village of Saddlebrooke.

TERMS AND CONDITIONS:

View under ATTACHMENTS tab.

PROPOSAL RESPONSE:

See the ATTRIBUTES TAB for proposal response format.

PROPRIETARY INFORMATION:

Christian County is a governmental agency and practices open government. All records belonging to the County Commission are open records and available to all members of the public, with the exception of attorney/client documents. Therefore, any document you provide to the Commission will be considered an open record and available to anyone wanting a copy of it.

EVALUATION AND SELECTION PROCESS:

The proposal evaluation and selection process will be conducted under this Request for Proposal (RFP) based on competitive negotiated procurement procedures. Interviews, discussions, negotiations, vendors may be short listed, and a Best and Final offer (BAFO)) may be held only with selected firms from those firms who meet Christian County's requirements and fall within the competitive ranges as determined by Christian County. Christian County reserves the right to award a contract to a firm solely on the basis of this initial proposal submitted and without any further interview, discussions and negotiation.

Each Proposers must comply with the requirements contained in the RFP.

Christian County will evaluate each proposal to determine which is the lowest and best (i.e., Best Value).

If Christian County determines that a proposal has failed to meet an

acceptable level on any factor listed below, the County may reject that proposal.

EVALUATION CRITERIA:

In evaluating the proposals, Christian County will use the following evaluation factors to determine the lowest and best proposal. Deviation from the requirements will be evaluated, but may, in the discretion of the Purchasing Agent, result in rejection of a proposal.

- 20% Technical Approach: The vendor's understanding and proposed strategy for deploying and managing the Huntress platform to meet our specific security needs.
- 25% Experience and Qualifications: The vendor's track record, experience, and the expertise of their technical staff.
- 40% Cost and Pricing: The overall cost-effectiveness and transparency of the proposed pricing. This will include any exceptions to our terms & conditions, and our agreement for services.
- 10% Customer support and SLA's: The quality of the vendor's support model and their ability to meet your required SLAs.
- 5% References: Positive feedback and successful project outcomes from past clients.

Note: A poor/negative reference may result in disqualification. Also in consideration in the scoring is any exceptions to our terms and conditions and/or our Agreement for Services. Bidders should consider these factors when preparing their proposals and should provide a specific response to each of the evaluation factors.

Based on the evaluation process described, the Evaluation Committee comprised of Christian County employees, will review the proposals.

AWARD OF THE CONTRACT:

The Commission will award the RFP to the overall best bidder. The best vendor may not be the one that provides the lowest price. Christian County Purchasing Agent reserves the right to reject in whole, or in part any and all proposals, to waive any formalities, and to accept the proposal determined to be in the best interest of the county. This solicitation may also be canceled in whole or in part if determined to be in the best interest of the county.

INSURANCE REQUIREMENTS:

See insurance requirements attached in ATTACHMENTS tab.

DECLARATION PAGE FORM:

A DECLARATION PAGE FORM is provided under the **ATTACHMENTS** tab. The vendor hereby declares understanding, agreement, and certification of compliance to provide the items and/or services, at the prices quoted, in accordance with all terms and conditions, requirements, and specifications of this original invitation to bid. The Declaration Page must be signed in ink and include the full business address of the bidder. Proposals by partnerships must be signed in the partnership name by one or more of the general partners. Proposals by a corporation must be signed by an officer of the corporation or other person authorized to bind the corporations to the proposal. The names and titles of all the persons signing shall be typed or printed below their signatures. The vendor further agrees that upon receipt of an authorized purchase order from the Christian County Commission or when a Notice of Award is signed and issued by the Commission, a binding contract shall exist between the vendor and Christian County.

NOTE: FAILURE TO UPLOAD A COMPLETED DECLARATION PAGE FORM MAY BE CAUSE FOR REJECTION OF YOUR PROPOSAL.

END OF SECTION

Contact Information

Contact: Kim Hopkins Purchasing Manager
Address: Christian County Purchasing
202 West Elm Street
Ozark, MO 65721
Email: khopkins@christiancountymo.gov

PC Solutions Information

Address: 1310 S. 3rd Street
Ozark, MO 65721
Phone: (417) 581-4300 x201
Web Address: www.pcsozark.com

By submitting your response, you certify that you are authorized to represent and bind your company.

Rick Robison

Signature

Submitted at 10/9/2025 07:28:08 PM (CT)

Rick@PCSOzark.com

Email

Requested Attachments

DECLARATION PAGE UPLOADED HERE

Upload the Declaration Page Form here.

DECLARATION PAGE Rev1 PC
Solutions.pdf

PROPOSAL RESPONSE/PRICING

Please attach your PROPOSAL RESPONSE HERE. Note: These are listed under the ATTRIBUTES TAB LINE#8.
Please keep your response in the format requested. You may add additional information.

CCMO proposal.pdf

INVOICE SAMPLE

Provide a copy of a sample invoice.

SAMPLE INVOICE 11993 - DO
NOT PAY.pdf

REPORTING SAMPLE

Provide a copy of a typical report submittal.

HUNTRESS SAMPLE REPORT
SUMMARY.pdf

Bid Attributes

1 Addendum One Acknowledgement

You acknowledge that you have read Addendum One.

☒ Yes, I have read and understand.

2 Christian County Terms and Conditions and CC Agreement for Services

Please download and thoroughly review the Christian County Bidder Requirements Terms and Conditions and Christian County Agreement for Services and acknowledge your acceptance below.

☒ I have downloaded and read the attachment..

3 No Deviations or Exceptions

I certify that there are NO deviations or exceptions to the attached Christian County Terms and Conditions and CC Agreement for Services.

No

4 Exceptions to Christian County Bidder Requirements Terms and Conditions and/or CC Agreement for Services

If respondent indicated above, there ARE exceptions to the CHRISTIAN COUNTY BIDDER RESPONSIBILITIES & TERMS AND CONDITIONS and/or CC AGREEMENT FOR SERVICES (by clicking NO above) please provide details below. If no exceptions, please enter N/A.

N/A

5 Location of Office - Requirement

Is the location of your office within 50 miles of Christian County, 100 W. Church Street, Ozark, Missouri?

Yes

6 Business Location Address

If the answer to #4 is 'Yes', please provide the address of the office below.

Note: If your answer to #4 is "No," you are not complying with the requirements of the RFP.

1310 S. 3rd Street Ozark MO 65721

7 Term of Contract

The initial contract is for one (1) year with options to renew for an additional four (one-year) terms.

Agreements signed by Christian County must be signed by at least a majority of the members of the County Commission. Agreements must be attested by the County Clerk and approved to form by the County Counselor. In addition, the County Auditor must certify that there is an unencumbered balance available to pay the contract cost.

8 Scope of Work and Technical Requirements:

Managed Huntress Services:

- **Managed Endpoint Detection and Response (EDR):** Deploy and manage the Huntress agent on all specified endpoints, including workstations and servers.
- **Managed SIEM (optional):** If relevant, include requirements for a managed security information and event management (SIEM) solution, detailing the data sources to be ingested.
- **Licensing:**
 - The proposal must include the cost of all required Huntress licenses for the duration of the contract.
 - Specify the number of endpoints and users.
 - State your billing preferences (e.g., monthly, annual up-front).
- **Service level agreements (SLAs):**
 - **Response time:** Require a defined response time for security incidents and remediation.
 - **Reporting:** Mandate regular, detailed reports on threat activity and security incidents.
- **Implementation and Onboarding:**
 - Provide a project plan for the initial deployment of the Huntress platform.
 - Include expectations for onboarding, training, and knowledge transfer to internal staff.
- **Integration:**
 - Confirm the vendor's ability to integrate Huntress with your existing systems, such as Active Directory or other security tools.

9 BIDDER REQUIREMENTS

BIDDER REQUIREMENTS

10 PROPOSAL RESPONSE FORMAT

****PROPOSAL RESPONSE AND PRICING FORMAT****

IMPORTANT: Please upload one document containing all the information listed in #8. Please list it in the order it is described.

Pricing should also be included in this document.

Please note that your company must have experience as a managed service provider for Huntress on a scale comparable to that of the County.

The successful bidder's office **MUST** be located within 50 miles of Christian County, 100 W. Church Street, Ozark, MO.

1 Company History/Firm Qualifications/Pricing/Renewals

PLEASE PROVIDE A DETAILED PROPOSAL AS DESCRIBED BELOW.
ONCE COMPLETED ATTACH YOUR PDF TO THE
RESPONSE TAB UNDER PROPOSAL RESPONSE.

Company History/Firm Qualifications

Title Page:

Include company name, address, telephone number, fax number, email address and contact name.

Executive Summary:

This one-page executive summary is to briefly describe the vendor's proposal. This summary should highlight the major features of the proposal. It must indicate any requirements that cannot be met by the vendor. The reader should be able to determine the essence of the proposal by reading the executive summary.

Detailed Response:

This section should constitute the major portion of the proposal and must contain at a minimum the following information:

1. A brief **history** of the company, including but not limited to: ownership, date business started, (including business name changes), mission statement, etc.
2. A **complete narrative** of the vendor's assessment of the work to be performed, the vendor's ability and approach, and the resources necessary to fulfill the requirements. This should demonstrate the vendor's understanding of the desired overall performance expectations.
3. **Experience:** Demonstrate a proven track record as an **MSP or MSSP with experience managing the Huntress platform.**
4. Provide a listing of any **data or information** which the vendor will require in order to undertake the project.
5. A description of the vendors intended relationship with County IT staff, including the level of assistance anticipated in completing the work of this project.
6. A description of any subcontracts and associations with other firms that the vendor proposes to utilize in the performance of this work. Fully describe the intended working relationships and responsibilities of each subcontracted firm and the number of past projects in which the vendor worked with each subcontracted firm.
7. Support model: Explain your 24/7 support model and your incident response process.
8. Include jobs and contract that your company has held that are similar in scope and size to this RFP.

Qualifications:

Include the following documentation of qualifications:

1. Copy of any license(s), certification(s) or registration(s).
2. Provide a copy of any document **required** by the State of Missouri, local or federal authorities having jurisdiction for the vendor to perform the work of this project.

Key Personnel/Staffing:

Project Manager/Other Key Personnel:

1. Technical expertise: Provide Project Manager name, contact information, including resume and certifications for key personnel involved in the managed security services.

Pricing Format:

1. Provide a detailed, itemized breakdown of all costs, including one-time setup fees, licensing fees, and ongoing monthly or annual service fees.

Renewals:

Please provide your annual renewal increase. **Explain what method** you used to arrive at that figure. For example, if you are going to use the **CPI index, then cite the index** you will be using. If you use a **not-to-exceed percentage**, write what that percentage of not-to exceed. At the time of renewal a justification will be requested for all price renewal increases.

Term:

The contract is for one year with options to renew for an additional four (one year) term.

The County Commission must approve all renewals.

Agreement:

Agreements signed by Christian County must be signed by at least a majority of the members of the County Commission. Agreements must be attested by the County Clerk and approved to form by the County Counselor. In addition, the County Auditor must certify that there is an unencumbered balance available to pay the contract cost. Please review the attached CC Agreement for Services.

References:

Provide three references that you have contracted with in similar scope/size. Include name of company, contact name, phone number, email and date of service of contract. The vendor shall agree to authorize its references to furnish any information requested by Christian County to verify references provided and to determine the quality and timeliness of previous work performed. This should be submitted under ATTRIBUTES below.

**PLEASE PROVIDE A DETAILED PROPOSAL AS DESCRIBED ABOVE.
ONCE COMPLETED ATTACH YOUR PDF TO THE
RESPONSE TAB UNDER PROPOSAL RESPONSE.**

☒ I've attached this response to the RESPONSE TAB.

1 Subcontractors

2

Each bidder must submit with its proposal the names of all **Subcontractors** and major suppliers of material and equipment that it intends to use on the job. The County reserves the right to object to any Subcontractor or Supplier.

List items to be subcontracted with proposed subcontractor. Upload this under Response Attachments.

☒ I have read and will comply.

1 Vendor's Personnel Qualifications

3

Christian County reserves the right to approve or disapprove the vendor's personnel providing services for Christian County government. Christian County also reserves the right to request replacement of any person assigned to provide services. Unless the situation regarding the personnel requires immediate replacement, the vendor shall be allowed at least fourteen (14) days after notification to replace unsatisfactory personnel.

☒ I have read and will comply.

1 Sample Invoice

4

Provide a sample of a standard invoice.
Upload this under RESPONSE ATTACHMENTS tab.

☒ I have read and attached a Sample Standard Invoice

1 Sample Reporting

5

Please provide an example of what your sample reporting looks like.
Upload this under RESPONSE ATTACHMENTS tab.

☒ I have read and attached a sample report.

1 Background Checks

6

If requested, the vendor shall provide a list of names, social security numbers, and date of birth for each such personnel who will be providing services to Christian County buildings. In addition, the vendor must notify Christian County of any additions/changes to the list. Christian County reserves the right to accept or reject any of the vendor's personnel assigned to the contract to provide services

☒ I have read and will comply.

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7**Submission Responses****Submission Responses**

All submittal responses must be submitted online via our electronic system. No fax or email submissions will be accepted.

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8**Anti-Collusion Statement**

By submitting a proposal in response to this request for proposal, vendor and each person signing on behalf of the vendor, certify under penalty of perjury, that to the best of his/her belief the prices in the proposal were arrived at independently and without collusion, consultation, communication, or agreement for the purpose of restricting competition as to any matter relating to such prices with any other vendor, or any other competitor. Unless otherwise required by law, the prices in the bid have not been knowingly disclosed by vendor, and will not be knowingly disclosed by vendor, prior to opening, directly or indirectly, to any other vendor or competitor. No attempt has been made or will be made by vendor or any other person associated with this invitation to bid, partnership, corporation, or entity to submit or not to submit a proposal in response to this bid for the purpose of restricting competition.

I affirm that I am duly authorized to execute this contract; that this company, corporation, firm, partnership or individual has not prepared this proposal in collusion with any other Bidder, and that the contents of this bid as to prices, terms or conditions of said proposal have not been communicated by the undersigned nor by any employee or agent to any other person engaged in this type of business prior to the official opening of this RFP.

☒ Yes
1
9**Minority Business Participation:**

Christian County encourages the participation and utilization of minority business enterprises in all projects of the county. Christian County will provide equitable and fair opportunity to minority businesses to submit bids and proposals and to receive an award. By responding to this invitation, the vendor agrees that it does not discriminate on the basis of race, religion, creed, national origin, age, sex or disability, and that it will refrain from any unlawful employment practices.

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0**Incurred costs**

The county is not liable for any costs incurred by a vendor in the preparation or production of its proposal or for any work performed prior to the issuance of a valid contract under Missouri law. Such exemption from liability applies whether such costs are incurred by vendor or indirectly through vendor agents, employees, assigns or others, whether related or not to vendor.

2
1**AFFIDAVIT FOR CONTRACTS OVER \$5000 DOLLARS (US) - REQUIRED ONCE AWARD IS MADE****Section 285.530(2) RSMo. and 292.675 RSMo. Affidavit.**

Company shall comply with the provisions of Section 285.525 through 285.550 R.S.Mo. from the commencement until the termination of this Agreement. For any contract over \$5,000.00 and for any public works project contract the Contractor shall provide County an acceptable notarized affidavit stating:

1. That Company is enrolled in and participates in a federal work authorization program with respect to the employees working in connection with the contracted services; and
2. That Company does not knowingly employ any person who is an unauthorized alien in connection with the contracted services.

A copy of the affidavit is attached to this RFP.

Additionally, Company must provide documentation evidencing current enrollment in a federal work authorization program (e.g. electronic signature page from E-Verification program's Memo of Understanding (MOU)).

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TRANSIENT EMPLOYER LAW - REQUIRED ONCE AWARD IS MADE IF APPLICABLE

A nonresident or foreign companies who employ people in Missouri must provide:

1. A certificate from the Missouri Director of Revenue showing compliance with the Transient Employer Law (285.230 R.S.Mo. et seq.); or
2. Proof of exemption from Section 285.230 R.S. Mo.

A Certificate of Compliance or proof of exemption must be submitted to Christian County in regards to the transient employer law. Questions? See <http://dor.mo.gov/business/register/or> call (573) 751-0459.

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AFFIDAVIT FOR ANTI-DISCRIMINATION AGAINST ISRAEL ACT - REQUIRED ONCE AWARD IS MADE

Statutory Requirement: Section 34.600, RSMo, precludes entering into a contract with a company to acquire products and/or services “unless the contract includes a written certification that the company is not currently engaged in and shall not, for the duration of the contract, engage in a boycott of goods or services from the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel.” Exceptions: The statute provides two exceptions for this certification:

- 1) “contracts with a total potential value of less than one hundred thousand dollars” or
- 2) “contractors with fewer than ten employees.” Therefore the following certification is required prior to any contract award.

Section 34.600, RSMo, defines the following terms: Company - any for-profit or not-for-profit organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, limited liability company, or other entity or business association, including all wholly-owned subsidiaries, majority-owned subsidiaries, parent companies, or affiliates of those entities or business associations. Boycott Israel and Boycott of the State of Israel - engaging in refusals to deal, terminating business activities, or other actions to discriminate against, inflict economic harm, or otherwise limit commercial relations specifically with the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel, that are all intended to support a boycott of the State of Israel. A company’s statement that it is participating in boycotts of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel, or that it has taken the boycott action at the request, in compliance with, or in furtherance of calls for a boycott of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel shall be considered to be conclusive evidence that a company is participating in a boycott of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel; provided, however that a company that has made no such statement may still be considered to be participating in a boycott of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel if other factors warrant such a conclusion.

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REFERENCES

REFERENCES

Please provide three references below. Minimum of three (3) Years’ experience providing managed services for Huntress Licenses. Please note that more references may be requested.

A poor negative reference may result in disqualification. Also note that Christian County is not limited to contacting just the three references listed by the prospective bidders.

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REFERENCE #1

Please provide a references of a company you have done business with in the past five years with a similar scope and size project.

Name of Company:
Representative Name:
Representative Email:
Representative Phone:
Project Name include dates:

Industrial Wood Products Raymond (Norm) Stevens, plant manager Rstevens@palletsales.net 417-581-3593
Enterprise class security solutions are in place and maintained. 20 + year support of multi-State Manufacturing facilities. Client has multiple Microsoft Active Directory domains networks. Connected all plants via WAN, managed security and support of workstations, servers, virtual servers, UTMs, hosted email, spam filtering. One of the locations is here in Ozark.

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REFERENCE #2

Please provide a references of a company you have done business with in the past five years with a similar scope and size project.

Name of Company:
Representative Name:
Representative Email:
Representative Phone:
Project Name include dates:

City of Sparta, Missouri City Hall & Police Department. Trampus Taylor, Chief of Police
PoliceChief@SpartaMo.Gov 417-634-3992 Security solutions include Huntress MDR & SIEM, MS 365 ITDR, Harmony Check point, as well as Sophos UTM. 10 year support of computers and network. Successfully deployed Dot GOV URL for enhanced security. Client has a Microsoft Active Directory domain networks with high levels or security and information isolation in place. We designed, built, and have maintained their IT infrastructure. Support includes workstations, servers, laptops, patrol vehicles connected to various agencies.

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REFERENCE #3

Please provide a references of a company you have done business with in the past five years with a similar scope and size project.

Name of Company:
Representative Name:
Representative Email:
Representative Phone:
Project Name include dates:

Tri-L & Precision Manufacturing Robin Lynch, owner along with her husband Robert Lynch robin@tri-l.com 417-581-8999 Supported Security Stack includes Huntress, DNS Filter, Sophos UTM, and many others. Client has a Microsoft Active Directory domain networks. 25+ year designing, updating, maintaining, their IT infrastructure including laptops, workstations, servers, virtual servers, fiber LAN, and more.

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Invoices

Please note that all invoices should be sent directly to:

Christian County
100 W. Church Street, Room 100
Ozark, Missouri 65721

or invoices can be emailed to: invoices@christiancountymo.gov

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Cooperative Procurement:

The vendor should indicate by checking "yes" or "No" in the indicated space below if the vendor will honor the submitted prices and terms for purchase by other entities that participate in cooperative purchasing with Christian County, Missouri.

Note: Indicating no will not affect the evaluation of your bid.

Yes ☐