2025-4 Addendum 1
Ozark Bank
Supplier Response

Event Information

Number:	2025-4 Addendum 1
Title:	BANKING DEPOSITORY SERVICES
Type:	Request for Proposal
Issue Date:	4/15/2025
Deadline:	5/5/2025 09:00 AM (CT)
Notes:	

ADDENDUM ONE
RFP #2025-4
DEPOSITORY BANK SERVICES

TO PROSPECTIVE BIDDERS: The original Request for Proposal documents remain in full force and effect except as revised by the following changes, which take precedence over anything to the contrary in the Bidding Event document.

A pre-proposal conference was held on April 24, 2025, at 11:00 a.m. at the Christian County Employee Services building. Attendees included: Mandy Anthes, Kacie Joyce, Central Bank; Taylor Young, Commerce Bank; Susie Ballard, Jackie Bonner, Karen Gist, Southern Bank; Alyssa Hard, Whitney Marrow, Guaranty Bank; Audi Reed, Oak

Star Bank; Nathan Toliver, Scott Harris, Ozark Bank; Melissa Bilyeu, Blair Mitchell, Paula Brumfield, Kim Hopkins-Will and Janeen Milner, Christian County.

The following are questions submitted by prospective bidders and the official response from Christian County.

Q1: Are you able to provide a recent analysis statement for each account?
A1: No, we do not have the bank's analysis completed on our accounts. However, if this is something that you provide in your service, please indicate this in your proposal.

Q2: In regards to the rate index requested, can you clarify if you would like Fed Funds Effective Rate or Fed Funds Target Rate-Upper Bound.
A2: Effective Rate

Q3: In regards to the monthly CD request, would it be acceptable to provide online images viewable for up to 2 years in place of the monthly CD?
A3: Yes, we would also like to be able to print from those as well.

Q4: On line items 18 and 19, do these reference acceptance of debit and credit cards for payment or usage of debit and credit cards for purchasing by the County?
A4: Usage for purchase.

Q5: If line items 18 and 19 refer to acceptance of debit and credit cards for purchases, can you supply merchant service statements to review?
A5: Currently, the Treasurer's Office does not have credit cards under our current banking contract. However, if you would like to provide percentages under the LINE ITEMS tab #18 and #19, then do so. Also, provide what rebate you would offer the County with credit card volume ranges. List the rebate on your proposal submittal under the **PRICING** portion. Please reiterate your percentages and rebate offer, if applicable. In addition, please list whether you would extend that offer to other elected officials' offices.
Note: This is an option for the County only.

Q6: The RFP mentions 2 copies of the monthly bank statements; would the County like these statements electronically or via paper?
A6: Both.

Q7: The RFP mentions a CD with monthly images of checks cleared and deposited items. If technology could be provided for paper item images with a 7-year archive, would this be acceptable by the County in lieu of a CD?
A7: Yes

Q8: For the electronic banking services portion of the RFP, memo post information is mentioned. Please confirm if the County would like previous day and memo post information on all 24 accounts mentioned in the RFP.
A8: Yes

Q9: What accounting or ERP system does the County use?
A9: Tyler Incode 10.

Q10: The RFP mentions Returned Check Items. Does the County receive email notifications for these items today? If not, is this something that the County would like to receive?
A10: We do not currently receive email notifications of deposits, but we would consider that an option.

Q11: The RFP mentions credit card and debit card fees within the Bid lines as a percentage. For merchant processing, would the County please provide 2 months' worth of merchant statements? If merchant statements are not readily available, please provide anticipated or an average monthly dollar volume. Please also describe your current merchant set up (stand-alone terminals (how many), web entry terminal, or a combination).
A11: See Answer #5. Please provide as an option, as it may be considered, if applicable.

Q12: The RFP mentions 55 returned checks per month, and 1 deposited check returned. Can you clarify the difference between the two?
A12: The 55 returned checks are through the Offices of the Collector and Recorder. The deposited check would be the one that we deposited and got back. They would all be NSF checks.

Q13: The RFP mentions Bid Bank Services for Positive Pay. Should our pricing reflect putting positive pay on all 24 accounts? If not, please confirm how many accounts.
A13: All 24 accounts.

Q14: The RFP does not mention credit card use. If this is in the scope of this RFP, please provide 2 months' worth of credit card statements along with a vendor spend file. The vendor spend file typically provides a list of your vendors, how they are paid today, and how much the County pays them annually.
A14: See Answer #5.

Q15: On page 8 it describes an affidavit for compliance over $5000 which they state is attached. Could you point out where we could find it?
A15: See ATTACHMENTS Tab.

Q16: Please provide a summary of your average balance per month for a 1-year period.
A16: See **Exhibit A** under ATTACHMENTS Tab.

Q17: Please provide monthly Account Analysis statements from your current bank for a 1-year period.
A17: See answer #1.

Q18: What is the length or term of the contract?
A18: Four years. See Event Details Tab, page 1 under TERM.

Q19: Does the current provider charge any fees for account activity? If so, please list service charges and amount.
A19: No

Q20: What is the current interest rate for accounts with the current provider?
A20: The Treasurer's main account has a 4.23% interest rate, and the other accounts maintained by the Treasurer's Office have a 4.43% interest rate.
Note: The County Treasurer's Office does not have access to or control over other elected officials' bank accounts.

Q21: Under the Bid Line Items tab, items 1-8 show a quantity of 1 and a UOM of Monthly with estimated volume of each item. Can you clarify whether our responses for those items is supposed to indicate a per unit cost or an estimated total amount for the month based on estimated volumes? Per unit is preferrable, if possible.
A21: Line #1 is a per-unit cost. The County wants to know how much your bank would charge for **each** bi-weekly payroll. Lines #2-#8 are monthly charges.

Q22: Under Attributes #7 (*#17*), it is stated that deposits shall be considered same day business until 5:00 pm, which is not feasible as we need time to process them prior to 5 p.m. What time of the day are the deposits normally delivered to the bank?
A22: The Treasurer's Office deposits are typically made by 4:00 p.m.
Note: The County Treasurer's Office closes for business at 4:30 p.m.

Q23: How many credit cards does the county currently hold, and could we receive a statement? What are the limits of these cards? What is your monthly spending limit? What kind of ERP System are you currently using?
A23: There are nine credit cards (no debit cards). Seven cards have a $5000 limit, one has a $3,000 limit, and one has a $20,000 limit. See Answer #9 for ERP system.

Q24: Does the County utilize Remoted Deposit Capture? If so, how many scanners will be needed?
A24: Yes, currently we have one Office (not the Treasurer's Office) that

utilizes Remote Deposit Capture, with one scanner.

Q25: On page 15, it states the County can extend our banking services based on the proposed cost of schedule of this agreement- If not, we need to describe the cost. Not knowing balances, we may have to indicate that it could be the same based on compensating balances and activity.
A25: Attribute #27 Banking Extended to Other Offices. It is up to each proposer what they feel they can provide in their proposal. Please be clear in your response to Attribute #27.

Q26: Will the County accept Insured Cash Sweep vs pledging of funds? The Insured Cash Sweep (ICS)™ is provided by our partner, IntraFi Network LLC. Through 3,000 partner financial institutions nationwide, IntraFi provides the ability to maximize FDIC insurance coverage through the use of reciprocal deposit relationships. This arrangement is specifically authorized under Missouri Code and fully complies with Missouri and Federal law regarding security and collateralization of deposits.
A26: Yes, we may consider. Please provide as an option, if applicable.

Q27: Will the County accept a percentage of the 91-Day T Bill as variable rate vs overnight funds?
A27: No

Q28: In the RFP, it states that a courier service is necessary if the FI is further than 4 blocks away. Is this still required?
A28: Please see the deletion and addition to Attribute #24 on page one of this Addendum.

Q29: In the RFP the County states that they are required to have two signatures are required. We do not monitor this and only require one signature. Is this mandatory?
A29: Yes.

Q30: May we please have two copies of regular statements and two copies of analytical statements?
A30: The County does not receive analytical statements from our current FI. See **Exhibit B** for copies of the regular statements.

Q31: Just to clarify on the 55 returned checks per month, and 1 deposited check returned, you stated that the 55 were checks that were deposited from other offices that were returned? And then the one is where you deposited and then returned
A31: See answer #12

Q32: On the two signatures required, are you expecting the bank to monitor each check to see or allow for it?
A32: Allow for it.

Q33: On the document you provided with the interest, I assume this is not flat-rate interest; it varies.
A33: Correct interest varies. Please explain that in detail, under the Proposal Response under Pricing.

Q34: Can you explain a little bit more about the courier service? What specifics?
A34: The County has never had a courier service, so if another bank is chosen, it will be a learning curve. As explained previously, the Treasurer's Office goes to the bank once per day. The Treasurer cannot speak for the other elected official's deposit schedule.

Q35: Cash and checks picked up with courier service?
A35: Yes

Q36: After the deposit, when do we receive our receipts?
A36: Usually the next day.

DELETE: **Attribute #24 Courier Service**: A courier service may be required should your bank be located more than 4 blocks of the Historic courthouse located at 100 W. Church Street, Ozark, MO.
REPLACE WITH: Attribute #24 Courier Service: A courier service is required should your bank be located more than 1 city block of the Historic Courthouse, 100 W. Church Street, Ozark, MO .

All else remains the same.

End of Addendum One

The Christian County Commission will be accepting electronically sealed proposals from Christian County, Missouri Banking Institutions for the Request for Proposal #2025-4 BANKING DEPOSITORY SERVICES, which desire to be selected as the depository of Christian County Funds.

BACKGROUND: Christian County currently contracts with Ozark Bank for their Depository Services.

TERM: The new contract will be a four year term and begin July 1, 2025 through June 30, 2029. The contract will be bid again after that time per RSMo. Chapter 110.

RSMo. Chapter 110
All banking institutions shall comply with the provisions of Chapter 110 of the Revised Statutes of the State of Missouri and in accordance with the requirements stated herein.

QUESTIONS:
Questions should be **submitted online through the Christian**

County Electronic Bidding portal by April 23, 2025 by 9:00 a.m. The Christian County Commission reserves the right to refuse or reject any and all bids and waive any formality or irregularity in any bid received. The Commission reserves the right to make awards to other than the low bidder, or multiple bidders, if such award(s) is deemed to be in the county's best interest.

ADDENDUMS:

If it becomes necessary to revise any portion of this RFP package, or if additional information is necessary to clarify any provision or respond to questions, the revision and/or additional information will be provided through the bidding portal.

PREPROPOSAL/SITE VISIT CONFERENCE:

A preproposal conference will be held on **April 24, 2025 at 11:00 a.m**. The meeting will be held at:

Christian County Employee Services Building
Purchasing Conference Room
202 W. Elm Street
Ozark, Missouri 65721

Vendors are not required to attend, but are highly encouraged to attend the conference. Please contact Purchasing at purchasing@christiancountymo.gov to register by April 23, 2025 before 3:00 p.m. In the email provide the Company Name and Representatives that will be attending. Only vendors in the referenced business will be allowed to participate in this conference.

ONLINE REGISTRATION:

Christian County requires online bid submittals as it helps to expedite the bidding process and to alleviate errors. Click on the following link: https://christiancountymo.ionwave.net/Login.aspx and follow the directions to register. No faxed or emailed submittals will be accepted. Christian County maintains a list of vendors in our online vendor registration database. It is the vendor's responsibility to update contact information. The Christian County Commission office is not obligated to send invitations to vendors. Christian County fulfills its legal requirements by posting a notice in the local paper. Christian County will send out Addendums through the online portal, it will be the bidders responsibility to verify in the portal any addendums that are issued.

SUBMITTAL INSTRUCTIONS:

Christian County submittal **must be by the Christian County online bidding portal.**

Bids are due by **May 5, 2025 and will close at 9:00 a.m**. Register as a vendor at: https://www.christiancountymo.gov/bidding-opportunities/. Contact purchasing at 417-582-4309 for help with registering.
Note: Only the names of the offerors will be read aloud at the proposal

opening. Evaluations of proposals will be made available upon award of contract.

PRICING:
Please enter your pricing under the **LINE ITEMS TAB.**

Note: *Agreements* signed by Christian County must be signed by at least a majority of the members of the *County Commission*. Agreements must be attested by the *County Clerk* and approved to form by the *County Counselor*. In addition, the *County Auditor* must certify that there is an unencumbered balance available to pay the contract cost.

EVALUATION AND SELECTION PROCESS:
The proposal evaluation and selection process will be conducted under this Request for Proposal (RFP) based on competitive negotiated procurement procedures. Interviews, discussions, negotiations, vendors may be short listed, and a Best and Final offer (BAFO)) may be held only with selected firms from those firms who meet Christian County's requirements and fall within the competitive ranges as determined by Christian County. Christian County reserves the right to award a contract to a firm solely on the basis of this initial proposal submitted and without any further interview, discussions and negotiation.

Each Proposers must comply with the requirements contained in the RFP.

Christian County will evaluate each proposal to determine which is the lowest and best (i.e., Best Value).

If Christian County determines that a proposal has failed to meet an acceptable level on any factor listed below, the County may reject that proposal.

EVALUATION CRITERIA:
In evaluating the proposals, Christian County will use the following evaluation factors to determine the lowest and best proposal. Deviation from the requirements will be evaluated, but may, in the discretion of the Purchasing Agent, result in rejection of a proposal.

70% Total Cost

30% Adherence to RFP requirements, including but not limited to:

Firm Qualifications, Declaration Page, Answers to Questions in the Attributes tab, Exceptions to our T&C's and References.

Note: A poor/negative reference may result in disqualification.

Bidders should consider these factors when preparing their proposals and should provide a specific response to each of the evaluation factors.

Based on the evaluation process described, the Evaluation Committee comprised of Christian County employees, will review the proposals.

CONTRACT DOCUMENTS:
See Attached Christian County Agreement for Services Contract under the ATTACHMENTS TAB.

PROPRIETARY INFORMATION:
Christian County is a governmental agency and practices open government. All records belonging to the County Commission are open records and available to all members of the public, with the exception of attorney/client documents. Therefore, any document you provide to the Commission will be considered an open record and available to anyone wanting a copy of it.

AWARD OF THE CONTRACT:
The Commission will award the RFP to the lowest and best bidder. The best vendor may not be the one that provides the lowest price. Christian County Purchasing Agent reserves the right to reject in whole, or in part any and all proposals, to waive any formalities, and to accept the proposal determined to be in the best interest of the county. This solicitation may also be canceled in whole or in part if determined to be in the best interest of the county.

CHRISTIAN COUNTY TERMS AND CONDITIONS:
View under ATTACHMENTS TAB.

INSURANCE REQUIREMENTS:
See insurance requirements attached in ATTACHMENTS tab.

DECLARATION PAGE FORM:
A DECLARATION PAGE FORM is provided under the ATTACHMENTS tab. The vendor hereby declares understanding, agreement, and certification of compliance to provide the items and/or services, at the prices quoted, in accordance with all terms and conditions, requirements, and specifications of this original invitation to bid. The Declaration Page must be signed in ink and include the full business address of the bidder. Proposals by partnerships must be signed in the partnership name by one or more of the general partners. Proposals by a corporation must be signed by an officer of the corporation or other person authorized to bind the corporations to the proposal. The names and titles of all the persons signing shall be typed or printed below their signatures. The vendor further agrees that upon receipt of an authorized purchase order from the Christian County Commission or when a Notice of Award is signed and issued

by the Commission, a binding contract shall exist between the vendor and Christian County.

NOTE: FAILURE TO UPLOAD A COMPLETED DECLARATION PAGE FORM MAY BE CAUSE FOR REJECTION OF YOUR PROPOSAL.

IDEMNIFICATION:
Indemnity Agreement: To the fullest extent permitted by law, Contractor shall indemnify, hold harmless and defend the County, its directors, officers, agents, and employees from and against all claims, damages, losses and expenses (including but not limited to attorney's fees) arising by reason of any act or failure to act, negligent or otherwise, of Contractor, of any subcontractor (meaning anyone, including but not limited to consultants having a contract with contractor or a subcontract for part of the services), of anyone directly or indirectly employed by contractor or by any subcontractor, or of anyone for whose acts the contractor or its subcontractor may be liable, in connection with providing these services. This provision does not, however, require contractor to indemnify, hold harmless, or defend the County of Christian from its own negligence.

HISTORY:
Christian County is a first-class county without a charter form of government. The governing body of Christian County is the County Commission. The Commission consists of a Presiding Commissioner, a Western Commissioner, and an Eastern Commissioner. Its county seat is Ozark, Missouri. The County was organized in 1959 and continues to be one of the fastest-growing counties in the state. Cities in Christian County include Billings, Clever, Fremont Hills, Highlandville, Nixa, Ozark, Sparta and Village of Saddlebrooke.

Contact Information

Contact: Kim Hopkins-Will, MBA, NIGP-CPP, CPPO, CPPB
Address: Christian County Purchasing
202 West Elm Street
Ozark, MO 65721
Phone: 1 (417) 582-4309
Email: purchasing@christiancountymo.gov

Ozark Bank Information

Address: PO Box 220
Ozark, MO 65721
Phone: (417) 581-2321

By submitting your response, you certify that you are authorized to represent and bind your company.

John R. Hedgpeth	jhedgpeth@ozarkbank.com
Signature	*Email*

Submitted at 5/2/2025 11:13:17 AM (CT)

Supplier Note

Thank you for the opportunity and your consideration.

Requested Attachments

DECLARATION PAGE MUST BE UPLOADED HERE — Declaration Page.pdf

By signing this, you are declaring that you are an authorized officer of the company legally allowed to enter into a contract with Christian County.

PROPOSAL RESPONSE - SEE ATTRIBUTE #31 — Attributes #33 - Proposal Response Form - Banking Depository Services.pdf

UPLOAD YOUR DOCUMENT FROM #31 OF THE ATTRIBUTES WITH ALL OF THE INFORMATION REQUESTED IN ORDER AS PROVIDED.

E-VERIFY AFFIDAVIT/MOU — E-Verify Affidavit - MOU.pdf

Upload the E-Verify Affidavit and MOU.

ANTI-DISCRIMINATION AGAINST ISRAEL AFFIDAVIT — Anti-Discrimination Against Israel Affidavit.pdf

Upload your affidavit here.

Bid Attributes

1	**Christian County Terms and Conditions** Please download and thoroughly review the CHRISTIAN COUNTY BIDDER RESPONSIBILITIES & TERMS AND CONDITIONS and acknowledge your acceptance below We have downloaded and thoroughly reviewed the Christian County Bidder Responsibilities and Terms and Conditions and acknowledge our acceptance.
2	**No Deviations or Exceptions** I certify that there are NO deviations or exceptions from the attached specific terms, conditions, and specifications. Agree - No Deviations

3	**Exceptions to Christian County Bidder Requirements Terms and Conditions** Exceptions to Christian County Bidder Requirements Terms and Conditions If responder indicated, above, there are exceptions to the CHRISTIAN COUNTY BIDDER RESPONSIBILITIES & TERMS AND CONDITIONS REV. 0423, please provide details below. If no exceptions, please enter N/A. N/A
4	**Deviations and Exceptions to Specifications** If your company intends to deviate from the Attributes (not the terms and conditions) listed in this document, all such deviations and exceptions must be listed here, with complete and detailed conditions and information included. The County will consider any deviations or exceptions in its bid award decisions. The County reserves the right to accept or reject any proposals based upon any deviations indicated below. If none, please enter N/A (Not Applicable). N/A
5	**Submission Responses** **Submission Responses** All submittal responses must be submitted online via our electronic system. No fax or email submissions will be accepted.
6	**Communications Statement** Contact between vendors and Christian County personnel during the proposal process or evaluation process is prohibited. Any attempt by vendors during the proposal process to contact Christian County personnel may result in disqualification. All communication shall go through the Purchasing question portal during this competitive process. All questions received and the corresponding answers will be distributed to all bidders. No verbal responses will be provided. The deadline for questions about this proposal is stated in the Bid Activities and the County will not respond to questions after this time and date. Response to questions will be posted in the form of an addendum to this proposal. The vendors will be responsible for checking the website for any posted addenda.
7	**Business Compliance** The vendor must be financially sound and must not be operating under the protection of the United States Bankruptcy Code. The vendor must be in compliance with the laws regarding conducting business in the State of Missouri. The vendor certifies by signing the declaration page and acknowledging any amendment submitted that the vendor and any proposed subcontractors either are presently in compliance with such laws or shall be in compliance with such laws prior to any resulting contract award. The vendor shall provide documentation of compliance upon request by Christian County.
8	**Minority Business Participation:** Christian County encourages the participation and utilization of minority business enterprises in all projects of the county. Christian County will provide equitable and fair opportunity to minority businesses to submit bids and proposals and to receive an award. By responding to this invitation, the vendor agrees that it does not discriminate on the basis of race, religion, creed, national origin, age, sex or disability, and that it will refrain from any unlawful employment practices.

9	**Affidavit for Compliance Over $5000 DOLLARS (US)** AFFIDAVIT FOR CONTRACTS OVER $5000 DOLLARS (US) Section 285.530(2) RSMo. and 292.675 RSMo. Affidavit. Company shall comply with the provisions of Section 285.525 through 285.550 R.S.Mo. from the commencement until the termination of this Agreement. For any contract over $5,000.00 and for any public works project contract the Contractor shall provide County an acceptable notarized affidavit stating: 1. That Company is enrolled in and participates in a federal work authorization program with respect to the employees working in connection with the contracted services; and 2. That Company does not knowingly employ any person who is an unauthorized alien in connection with the contracted services. A copy of the affidavit is attached to this RFP.

10	**Affidavit for Anti-Discrimination Against Israel** AFFIDAVIT FOR ANTI-DISCRIMINATION AGAINST ISRAEL ACT Statutory Requirement: Section 34.600, RSMo, precludes entering into a contract with a company to acquire products and/or services "unless the contract includes a written certification that the company is not currently engaged in and shall not, for the duration of the contract, engage in a boycott of goods or services from the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel." Exceptions: The statute provides two exceptions for this certification: 1) "contracts with a total potential value of less than one hundred thousand dollars" or 2) "contractors with fewer than ten employees." Therefore the following certification is required prior to any contract award. Section 34.600, RSMo, defines the following terms: Company - any for-profit or not-for-profit organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, limited liability company, or other entity or business association, including all wholly-owned subsidiaries, majority-owned subsidiaries, parent companies, or affiliates of those entities or business associations. Boycott Israel and Boycott of the State of Israel - engaging in refusals to deal, terminating business activities, or other actions to discriminate against, inflict economic harm, or otherwise limit commercial relations specifically with the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel, that are all intended to support a boycott of the State of Israel. A company's statement that it is participating in boycotts of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel, or that it has taken the boycott action at the request, in compliance with, or in furtherance of calls for a boycott of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel shall be considered to be conclusive evidence that a company is participating in a boycott of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel; provided, however that a company that has made no such statement may still be considered to be participating in a boycott of the State of Israel; companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel; or persons or entities doing business in the State of Israel if other factors warrant such a conclusion.

11 **Invoices**

Invoices will be submitted to **Christian County Accounts Payable at 100 W. Church Street, Ozark, Missouri 65721 or email to: invoices@christiancountymo.gov**. It is estimated there are 25 various offices and departments requiring separate billing (if applicable to bid products offered). Vendor shall provide the department with invoices and statements of accounts monthly noting any amounts and invoices past due. Invoices should be delivered with the materials and packing slip. Payment will be made within 30 days from receipt of an accurate invoice.

Services or goods must be received before payment can be made. The vendor shall submit all reports required herein and a copy of each invoice as supporting documentation with the monthly statement. Other than the payments and reimbursements specified above, no other payments or reimbursements shall be made to the vendor for any reason whatsoever including, but not limited to taxes, shipping charges, insurance, interest, penalties, termination payments, attorney fees, liquidated damages, etc.
Notwithstanding any other payment provision of the contract, if the vendor fails to perform required work or services, fails to submit reports when due, or is indebted to the United States, Christian County may withhold payment or reject invoices under the contract.

Final invoices are due no later than thirty (30) calendar days after the expiration of the contract. Christian County shall have no obligation to pay any invoice submitted after such date. If a request by the vendor for payment or reimbursement is denied, Christian County shall provide the vendor with written notice of the reason(s) for denial.

If the vendor is overpaid by Christian County, upon official notification by Christian County, the vendor shall provide Christian County with a check payable as instructed by Christian County in the amount of such overpayment. The vendor shall submit the overpayment to Christian County at the address specified. The vendor shall agree and understand that Christian County shall be solely responsible for payment for only those services requested by Christian County.

12 **Attachments Required**

Be sure to upload all required documents and forms to the **"RESPONSE ATTACHMENTS"** tab of this bid event.

13 **Section 2**

BID SPECIFICATIONS

14 **ACCOUNTS**

Awarded vendor to provide full service checking account with **two copies** of the monthly bank statement and account analysis reflecting monthly beginning balance, plus deposits, less check honored each month.

One copy shall be provided to the **County Treasurer** and one copy to the **County Clerk** as required in Chapter 110, RSMo., and for the County Collector's accounts, one copy shall be provided to the **County Collector** and one to the **County Auditor** and for the **Recorder of Deeds** one copy shall be provided.

This depository will serve as a clearinghouse for accounts through which all deposits will be made all check drawn.

One (1) CERF account for the Treasurer shall be an investment account where deposits are made but no checks are drawn. ACH debits and credits are drawn on this account. Outgoing wire transfers are also processed through this account.

Ten (10) regular checking accounts two (2) for Treasurer (one of which will require outgoing wire transfers for payroll), two (2) for County Clerk, one (1) for Recorder of Deeds, four (4) for Collector, one (1) for Assessor, shall be maintained upon which deposits will be maintained and checks will be drawn as needed.

A checking account shall be maintained for the School Account.

Two (2) regular interest-bearing savings accounts shall be maintained for the Collector to deposit tax protest payments and surtaxes: said accounts to earn interest at the rate designated.

The costs for all current and future accounts shall be based on what your firm provides on the **LINES ITEMS TAB**. The County Treasurer shall have the right to add or remove or change the designation of any account throughout the course of this agreement and the Bank will charge fees monthly according to the costs proposed in the **LINE ITEMS TAB** for the configuration of the accounts determined by the County Treasurer.

The Bank will serve as both sending and receiving bank on ACH system. Christian County will pay charges as detailed that you provide in the **LINES ITEM** Tab.

State and Federal payroll and CERF payments are posted over the internet and shall be billed according to the proposed cost in the **LINE ITEMS** Tab.

15 **INVESTMENT**

The Bank will maintain all accounts, except any accounts designated by the Treasurer as a non-interest-bearing account pursuant to law, as interest bearing checking accounts. The interest rate designated in this agreement will be paid on closing ledger balances in the accounts and no reserve requirement will be assessed. These accounts will be fully collateralized as required by Missouri law in Sections 110.020, 110.010, and 30.270, RSMo. An account analysis can be provided for each account.

The interest rate paid on closing ledger balances will be as follows:

The Bank will pay interest on all Christian County checking accounts current and future (currently 16 accounts: 9 for Treasurer, 4 for Collector, 2 for County Clerk, and 1 for the Recorder of Deeds) and all Christian County savings accounts current and future (currently 2 for the County Collector) covered by the Depository Agreement. As requested, rates are quoted in relation to the most recent Overnight Federal Funds Rate, as published in the Wall Street Journal, adjusted weekly.

Monthly bank statements shall reflect daily interest earned on these investment purchases.

The County will separately bid out all or part of its excess funds outside the depository agreement that arises from this Request for Proposal. From time to time, County may desire to purchase government securities through the depository.

16

COLLATERALIZATION

The Christian County Treasurer will invest funds outside the Depository Agreement.

Bank Depository shall collateralize and secure all deposits and investments as required by Missouri law in Chapters 110 and 30, RSMo., including Sections 110.020, 110.010, and 30.270 RSMo. The maximum amount at any one time that has to be collateralized under all of the accounts will be $100,000,000.00 (100 million dollars).

All security so pledged and not able to be held by a Federal Reserve Bank shall be held by a third-party institution. The Proposal shall state who will be designated to be the third-party institution.

The County and the Office Holders require that the market value of the pledged security/collateral be 100% of the amount of funds on deposit at all times, less the amount that is insured by the Federal Deposit Insurance Corporation, (FDIC).

Safekeeping receipts for pledged collateral and securities shall be delivered to the Christian County Treasurer and said collateral and securities shall be released by the third-party institution only when authorized by County through a statement signed by the County Treasurer. County shall designate a backup for signing releases if the County Treasurer is not available (Currently the Deputy Treasurer).

Authorization for release of pledged collateral shall be in writing (fax acceptable) with phone confirmation. Verification of replacement securities will be required prior to release.
The depository agrees to have the third-party holder provide the County Treasurer with a quarterly listing of security pledged as authorized by section 30.270 RSMo., on or before the tenth day of each quarter. County currently receives these listing via internet access.

The quarterly listing shall detail the holdings as of the last working day of the immediately preceding quarter.

The quarterly listing shall include the purchase date, the coupon interest rate, the maturity date, the par value of each security, the total par value of all securities, the market value of each security and the total securities.

The County Treasurer reserves the right to reject or request replacement of any security pledged.

Safekeeping receipts for pledged collateral and securities shall be delivered showing description, cusip number, maturity, pledged par value, and market value.

A listing of acceptable securities under Missouri law is found in section 30.270 RSMo.

17

ACCOUNT SERVICES

The depository shall provide regular business teller service and availability of branch facilities for deposits. The depository shall provide a method for after hour's deposit.

Deposits can be made and shall be considered same day business until 5:00 pm central standard time. It is anticipated that there be one deposit per day per account except during peak tax season (last two weeks of December when more than two deposits per day to the Investment Account may occur).

Pre-encoded, pre-printed deposits slips and checks for each account listed in Section 1 hereof, shall be provided to the County at no cost.

Designation of one bank officer for communication and investment purposes.

The Bank shall provide any necessary MICR encoding requirements to County's check printing system.
A format shall be provided monthly with images of all checks cleared and deposit items. Software necessary to view and print any item shall be included with the CD. A sample CD shall be provided with the proposal.

The County shall be able to transfer funds between accounts at no charge.

Funds availability schedules shall be provided with the proposal.

At a minimum, the County is to be given credit as collected funds for all items cleared through the Bank on same day as deposit.
Items deposited that clear at institutions within the same Federal Reserve region shall be considered collected within one business day at a maximum.
Incoming wire transfers shall be credited as collected on the day received if received by or before 3:00 pm central standard time.

The County Treasurer shall be the contact and working person by and between the bank depository and the Treasurer's accounts. The County Collector shall be the contact and working person by and between the bank depository and the Collector's accounts. Any other office or department that request services will have their own accounts and shall designate in writing their own contact person.

Service charges on all current and future accounts shall be totaled and billed monthly to the County Treasurer, Collector, Recorder of Deeds, Clerk, and any other offices or departments that may request services for their respective accounts.

Any future accounts established by the County shall be computed under the terms of this contract as long as no new requirements are established by the County.

Any new account that involves funds under the control of the County Treasurer that uses the County's tax identification number, shall be set up through the County Commission and the County Treasurer.

Any new accounts involving funds under the control of the County Treasurer shall require the signatures of the County Treasurer and/or her designee.

Any new account that involves funds under the control of the County Clerk that uses the County's tax identification number, shall be set up through the County Commission and notification to the County Treasurer.

Any new accounts involving funds under the control of the County Clerk shall require the signatures of the County Clerk and/or her designee.

The County Treasurer's accounts for the County will be required to have two signatures with the County Treasurer or their facsimile stamp as one and the Presiding Commissioner or their facsimile stamp as the second signature. The Treasurer's School account is required to have two signatures one being the County Treasurer and her designee. The CERF account is done online through ACH transfers and can be performed by the Treasurer or her designee.

Any new account that involves funds under the control of the County Collector that uses the County's tax identification number shall be set up through the County Collector in cooperation with the County Commission and notification to the County Treasurer.

Any new account that involves funds under the control of the County Collector shall require the signatures of the County Collector and his designee.

Any new account that involves funds under the control of the County Recorder that uses the County's tax identification number shall be set up through the County Recorder in cooperation with the County Commission and notification of the County Treasurer.

Any new account that involves funds under the control of the Recorder of Deeds shall require the signatures of the Recorder of Deeds and her designee.

Any department that sets up a new account that uses the County's Tax identification number shall be set up through the County Commission and the department and notification to the County Treasurer.

18 **ONLINE ELECTRONIC BANKING SERVICES**

The depository's ability to provide interactive access through the Internet allows account balance inquiry, account transfers, ACH processing, stop payments, wire transfers, and direct deposit of payroll checks to various banking institutions. This includes set-up charges, online charges, monthly charges, and per-transaction costs that are in addition to or in lieu of traditional costs.

Detail whether memo post information is available and whether entered data is accepted immediately or batch processed by the depository at a later time. Detail how much history is available (i.e., the current month, prior month, six months, year, etc., and whether query processing is available for specified date ranges.

The depository's ability to download files on demand from the depository computer to the County's network containing check clearing information. Include the record format of downloaded files and any costs over and above monthly account access charges.
Detailed whether downloaded files will contain current information, prior day transactions, or weekly family/monthly batch information. If downloading files directly is unavailable, provide details of proposed alternatives and charges associated with the alternative. Approximately 50,000 items will be downloaded during the agreement.

The depository's ability to upload ASCII files containing information necessary for the ACH debit process, including the record format required for file acceptance and all costs associated with file transfer for the ACH processing period. Detail any cost in addition to or in lieu of the cost quoted in this proposal for ACH debit transactions.

Provide a minimum of three references of current users you have served within the past three years using your electronic banking services proposed. See Attributes #43, #44 and #45.

19 **Section 3**

BID REQUIREMENTS

The following items require an answer

20 **Conflict of Interest Questionnaire**

Does this vendor have conflict of interest with Christian County?

No

21 **Conflict of Interest pt. 2**

If responder stated there is a conflict of interest with the Christian County, please list the name and details below. If no conflict exists, enter N/A.

N/A

22 **Felony Conviction Details**

If your firm is owned or operated by anyone who has been convicted of a felony, please list their name and the details of the conviction. If not applicable, please enter N/A (not applicable).

N/A

23 **Anti-Collusion Statement**

I affirm that I am duly authorized to execute this contract; that this company, corporation, firm, partnership or individual has not prepared this bid in collusion with any other Bidder, and that the contents of this bid as to prices, terms or conditions of said bid have not been communicated by the undersigned nor by any employee or agent to any other person engaged in this type of business prior to the official opening of this bid.

☑ I agree.

24 **Courier Service**

A courier service may be required should your bank be located more than 4 blocks of the Historic Courthouse located at 100 W. Church Street, Ozark, MO.

25	**RSMo Chapter 110** The Christian County Commission will be accepting sealed bids from Christian County Banking Institutions which desire to be selected as the depository of Christian County Funds for the next four years, with an option to re-bid in each odd-numbered year. All banking institutions should comply with the provisions of Chapter 110 of the Revised Statutes of the State of Missouri. ☑ Yes, I have read and understand.
26	**SECURITIES DEPOSIT - RSMo. 110.020** RSMo 110.020 "The value of the securities deposited and maintained by a legal depositary under section 110.010 shall at all times be not less than one hundred percent of the actual amount of the funds on deposit with the depositary, less the amount, if any, insured by the Federal Deposit Insurance Corporation." ☑ Yes, I have read and understand.
27	**BANKING EXTENDED TO OTHER COUNTY OFFICES** Please state whether this financial institution would provide other county office holders in departments, including, but not limited to, the County Sheriff, Recorder, Circuit Clerk, Collector, Assessor, Juvenile, Drug Court, Law Library, and Circuit Court, with checking accounts and banking services based upon the proposed cost schedule of this agreement if not, please describe the cost for maintaining such accounts Ozark Bank will be pleased to extend the preferred pricing described on the Proposed Cost Schedule to other County officeholders and County departments.
28	**AUDITOR VERIFICATION OF ACCOUNTS** The County Commission and the County Auditor shall have access to the Christian County Treasurer's Accounts for the purpose of verifying account balances. That verification shall be through and by the authority of the County Treasurer in the form of going online to the depository Bank in the County Treasurer's office. The County Commission and the County Auditor shall have access to the Christian County Clerk's and Collector's accounts for the purpose of verifying account balances. The Bank will be given permission from the County Clerk or County Collector to release a full account record being copied and/or given to the County Commission or the County Auditor upon request.

29 **WIRE TRANSFER AUTHORIZATIONS**

All wire transfers are to be handled by the Policy Statement-Wire transfers Authorization referenced in its entirety as specified below.

This statement is provided to further clarify the depository agreements between Christian County Government and the County Banking service provider. The below clarification statements are effective as of the date set forth below, until changed by County Treasurer or the Deputy County Clerk with the County Commission approval.

CERF-Summary of County Contributions-CERF Administrative Retirement System
The retirement program CERF (County Employees Retirement Fund) obtains funding from several different sources. These funds which are deposited in a special County bank account shall then be forwarded to Administrative Retirement System for credit to CERF's account, this process requires a wire transfer from the County bank account to CERF's Administrative Retirement System account. This wire transfer is a predefined single purpose transaction, where the parameters are fixed. The only factor subject to variation is the dollar amount. The sources of funds (Employee Contributions) are the result of payroll deductions and therefore results I a wire transfer each pay cycle. The sources of funds (Assessor late fee's, Collector merchant license fees, Collector delinquent fees, Recorder of Deeds document filing fees, County interest and County Contributions) are received on a calendar monthly cycle and therefore usually results in a wire transfer each calendar month. The authorization to and responsibility for these transactions is assigned to the County Treasurer, who manages the depositing and forwarding of these funds for the County.

EFTPS Payroll Taxes
The preparation of the County's payroll creates a liability of Federal Payroll Taxes that must be deposited in a timely manner by the method required by the Internal Revenue Service. This process, called EFTPS (Electronic Federal Tax Payment System), requires a wire transfer each pay cycle. The wire transfer is a predefined single purpose transaction, where the parameters are fixed. The only factor subject to variation is the dollar amount. This transaction is accomplished by an internet entry in the IRS EFTPS network. The authorization to and responsibility for this transaction is assigned to the Deputy County Clerk, who manages the payroll operations of the County.

ACH Credit Payroll Taxes
The preparation of the County's payroll creates a liability of State Payroll Taxes that must be deposited in a timely manner by the method required by the Missouri Department of Revenue, the Division of Taxation and Collection. This process, called ACH Credit (Automated Clearing House Credit) requires a wire transfer each pay cycle. This wire transfer is a predefined single purpose transaction, where the perimeters are fixed. The only factor subject to variation is the dollar amount. This transaction is accomplished by an internet entry in the State ACH network. The authorization to and responsibility for this transaction is assigned to the Deputy County Clerk, who manages the payroll operation of the County.

30 **PROPOSAL RESPONSE FORMAT**

****PROPOSAL RESPONSE AND PRICING FORMAT****

IMPORTANT: Please UPLOAD one document with all of the information listed in #31. Please list it as it is described in order.

31 **PROPOSAL - Company History/Firm Qualifications**

PLEASE PROVIDE A DETAILED PROPOSAL AS DESCRIBED BELOW.
ONCE COMPLETED ATTACH YOUR PDF TO THE
RESPONSE TAB UNDER PROPOSAL RESPONSE.

Company History/Firm Qualifications

- **SECTION 1 - TITLE PAGE:**
  Include company name, address, telephone number, fax number, email address and contact name.

Executive Summary:
This one-page executive summary is to briefly describe the vendor's proposal. This summary should highlight the major features of the proposal. It must indicate any requirements that cannot be met by the vendor. The reader should be able to determine the essence of the proposal by reading the executive summary.

Detailed Response:
This section should constitute the major portion of the proposal and must contain at a minimum the following information:
A brief history of the company, including but not limited to: ownership, date business started, (including business name changes), mission statement, etc.
A complete narrative of the vendor's assessment of the work to be performed, the vendor's ability and approach, and the resources necessary to fulfill the requirements. This should demonstrate the vendor's understanding of the desired overall performance expectations. Clearly indicate any options or alternatives proposed.
Provide a listing of any data or information which the vendor will require in order to undertake the project.
Provide any certifications you may have for the industry standards.

A description of the vendors intended relationship with county staff, including the level of assistance anticipated in completing the work of this project.
A description of any subcontracts and associations with other firms that the vendor proposes to utilize in the performance of this work. intended working relationship with the County.
Provide a detailed transition plan, if applicable. Include milestone dates.
Include jobs and contract that your company has held that are similar in scope and size to this RFP.

Qualifications:
Include the following documentation of qualifications:
Copy of any license(s)
Copy of certification(s)
Copy of registration(s)
Provide a copy of any document required by the State of Missouri, local or federal authorities having jurisdiction for the vendor to perform the work of this project.

Bank Officer/Project Manager/Other Key Personnel:
Provide the Bank Officer and Project Manager' names, contact information and provide a copy of their resumes. Details, experience and/or resumes for employees that will work on this contract (include training programs, certifications, etc. as applicable to this RFP).
The Bank Officer is defined as a person who has day-to-day responsibility to work closely with the County Treasurer's Office.

- Please note: Should a contract be given to your company and your project manager leave your company, Christian County will have final say on who the project manager will be for any replacement.

SECTION 2 - ONLINE BANKING
The depository's ability to provide interactive access through the Internet allows account balance inquiry, account transfers, ACH processing, stop payments, wire transfers, and direct deposit of payroll checks to various banking institutions. This includes set-up charges, online charges, monthly charges, and per-transaction costs that are in addition to or in lieu of traditional costs.

Detail whether memo post information is available and whether entered data is accepted immediately or batch processed by the depository at a later time. **Detail how** much history is available (i.e., the current month, prior month, six months, year, etc., and whether query processing is available for specified date ranges.

The depository's ability to download files on demand from the depository computer to the County's network containing check clearing information. Include the record format of downloaded files and any costs over and above monthly account access charges.
Detailed whether downloaded files will contain current information, prior day transactions, or weekly family/monthly batch information. If downloading files directly is unavailable, provide details of proposed alternatives and charges associated with the alternative. Approximately 50,000 items will be downloaded during the agreement.

The depository's ability to upload ASCII files containing information necessary for the ACH debit process, including the record format required for file acceptance and all costs associated with file transfer for the ACH processing period. Detail any cost in addition to or in lieu of the cost quoted in this proposal for ACH debit transactions.

SECTION 3 - PRICING/INTEREST:
PRICING:
Pricing will be entered under the **LINES ITEM TAB.** Should there be costs not listed under the **LINES ITEM TAB** please include it in this section.

All costs should be located in the **LINES ITEM TAB** or this section. In case of a discrepancy the LINE ITEMS Tab will prevail.

INTEREST CALCULATION:
State your Interest Calculation.

The interest rate paid on the accounts that are used to purchase United States Government (or agency of the United States government) security repurchase agreements shall be stated as a specific number of basis points above or below the most recent overnight Federal Funds Rate as published in Section C, Markets Diary in the Wall Street Journal. Note: Please consider including a Guaranteed Floor Rate of interest in your bid.

The Bank will maintain all accounts, except any accounts designated by the Treasurer as a non-interest-bearing account pursuant to law, as interest bearing checking accounts. The interest rate designated as

- The interest rate paid on closing ledger balances will be as follows:
    - The Bank will pay interest on all Christian County checking accounts current and future (currently 16 accounts: 9 for Treasurer, 4 for Collector, 2 for County Clerk, and 1 for the Recorder of Deeds) and all Christian County savings accounts current and future (currently 2 for the County Collector) covered by the Depository Agreement. As requested, rates are quoted in relation to the most recent Overnight Federal Funds Rate, as published in the Wall Street Journal, adjusted weekly.
    - Monthly bank statements shall reflect daily interest earned on these investment purchases.
    - The County will separately bid out all or part of its excess funds outside the depository agreement that arises from this Request for Proposal. From time to time, County may desire to purchase government securities through the depository.

The interest rates of this agreement will be paid on closing ledger balances in the accounts and no reserve requirement will be assessed. These accounts will be fully collateralized as required by Missouri law in Sections 110.020, 110.010, and 30.270, RSMo. An account analysis can be provided for each account.

Please submit the proposal for compliance with the collateralization requirements specified.

SECTION 4 FINANCIAL INFORMATION - IN THIS ORDER:

FINANCIAL STABILITY:
Provide financial data as required that proves you are a sound institution.

IDC FINANCIAL RATINGS:
Provide a copy of the most recent IDC Financial Ratings for your financial institution.

FUND AVAILABILITY SCHEDULE:
Include a copy of your Funds Availability Schedule.

BANK STATEMENT:
Include a sample copy of your bank statement.

SAMPLE INVOICE/SAMPLE REPORTING:

Provide a sample of a standard invoice/sample of what reporting looks like.

CLEARED CHECKS AND DEPOSITED ITEMS:
Provide a sample of a cleared check and deposited items.

OTHER COUNTY OFFICIAL ACCOUNTS:
Please state whether this financial institution would provide other county office holders in departments, including, but not limited to, the County Sheriff, Recorder, Circuit Clerk, Collector, Assessor, Juvenile, Drug Court, Law Library, and Circuit Court, with checking accounts and banking services based upon the proposed cost schedule of your proposal if not, please describe the cost for maintaining such accounts.

SECURITIES DEPOSIT:
Securities deposit: RSMO. 110.20; The value of the securities deposited and maintained by a legal depository under section 110.010 shall at all times be no less than 100% of the actual none of the funds on deposit with a depository, less the amount, if any, insured by the Federal Deposit Insurance Corporation.
As you know it is the bank's responsibility to ensure there id enough collateral to cover balances at the end of each day. **Please explain** what method you use to cover this responsibility, i.e. Letter of Credit, government securities purchase or ICS Intrafi Banking system.

CONTRACT TERM:
The contract is for four years. Agreements signed by Christian County must be signed by at least a majority of the members of the County Commission. Agreements must be attested by the County Clerk and approved to form by the County Counselor. In addition, the County Auditor must certify that there is an unencumbered balance available to pay the contract cost.

REFERENCES:
Provide three references that you have contracted with in similar scope/size in the past three years. Include name of company, contact name, phone number, email and date of service of contract. The vendor shall agree to authorize its references to furnish any information requested by Christian County to verify references provided and to determine the quality and timeliness of previous work performed. This should be submitted under ATTRIBUTES #43, #44, and #45 below.

PLEASE PROVIDE A DETAILED PROPOSAL AS DESCRIBED ABOVE.
ONCE COMPLETED **ATTACH YOUR PDF TO THE RESPONSE TAB UNDER PROPOSAL RESPONSE.**

32 **BANK REQUIREMENTS**

The bank must be a Missouri-based institution and reside in Christian County.
Comply with all applicable state and federal banking regulations.
Collateralize deposits exceeding FDIC insurance limits.

☑ Yes, I have read and understand.

33 **Section 3**

COMPANY INFORMATION

34 **Name of Organization**

Ozark Bank

35 **Business Address**

P.O. Box 220 (106-112 N 2nd Ave), Ozark, MO 65721

36 **Phone Number**

(417) 582-4173

37	**Email** jhedgpeth@ozarkbank.com
38	**Name of Principal Owner(s)** John F. (Fred) Hedgpeth II, Laura Haseltine
39	**Number of Years in Business** 118
40	**Location of Main Office which would service Christian County** Include address Branch Manager and their contact information. 106-112 N 2nd Ave, Ozark, MO 65721. Branch Manager: Bryan Keene (417) 582-4147; bkeene@ozarkbank.com
41	**Business Teller Service Locations and Hours** Provide a listing of business teller service locations and hours in the Christian County area. 106-112 N 2nd Ave, Ozark, MO 65721: Lobby hours 9am-5pm Mon-Fri. 1509 W Jackson St, Ozark, MO 65721: Lobby hours 9am-5pm Mon-Fri; 9am-Noon Sat. Drive thru hours 9am-5pm Mon-Fri; 9am-Noon Sat. Interactive Teller Machines 7am-7pm Mon-Fri; 8am-Noon Sat 1351 W State Hwy NN, Ozark, MO 65721: Lobby hours 9am-5pm Mon-Fri. Drive thru hours 9am-5pm Mon-Fri. Interactive Teller Machines 7am-7pm Mon-Fri; 8am-Noon Sat 410 Massey Blvd, Nixa, MO 65714: Lobby hours 9am-5pm Mon-Fri; 9am-Noon Sat. Drive thru hours 9am-5pm Mon-Fri;9am-Noon Sat. Interactive Teller Machines 7am-7pm Mon-Fri; 8am-Noon Sat 604 E. South Street, Ozark, MO 65721: Interactive Teller Machine 7am-7pm Mon-Fri; 8am-Noon Sat
42	**Three References Required** Provide information on three clients for whom similar scope and size of services have been offered in **the past three years**, preferably with a Missouri governmental entity. **They must be using your Online Banking Services**. If you have worked for Christian County in this scope, you may use us as a reference.
43	**Reference #1** **List three (3) business references:** Company Name Contact Name: Address City State Zip Business Phone Business Email Christian County Treasurers Office Melissa Bilyeu 100 W. Church Street, Room 209, Ozark, MO 65721 (417) 582-4348 mbilyeu@christiancountymo.gov
44	**Reference #2** **List three (3) business references:** Company Name Contact Name: Address City State Zip Business Phone Business Email City of Fremont Hills Kay O'Neill 3301 Winged Foot Drive, Fremont Hills, MO 65714 (417) 725-6404 koneill@fremonthills.gov

45	**Reference #3** **List three (3) business references:** Company Name Contact Name: Address City State Zip Business Phone Business Email Ozark Fire Protection District Jarett Metheny P.O. Box 917, Ozark, MO 65721 (417) 581-4436 jarettmetheny@gmail.com

Bid Lines

1 BI-WEEKLY PAYROLL

Provide cost for one bi-weekly payroll with approximately 218 potential participants. Detail deadlines for Friday morning account crediting.

Quantity: 1 UOM: BI-WEEKLY PAYROLL Price: $0.00 Total: $0.00

2 DEPOSIT ITEMS

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

Item Notes: We anticipate a Volume of 33,000 deposit items.

3 CHECKS PAID

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

Item Notes: We anticipate checks paid Volume 6500.

4 RETURNED CHECKS

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

Item Notes: We anticipate a Volume of 55.

5 ACCOUNT TRANSFERS

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

Item Notes: We anticipate a Volume of 50.

6 STOP PAYMENTS

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

Item Notes: We anticipate a Volume of 40.

7 ACH TRANSACTIONS INCOMING

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

Item Notes: We anticipate a Volume of 1500.

8	**OUTGOING DIRET DEPOSIT** Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00 Item Notes: We anticipate a Volume of 90 files.
9	**WIRE TRANSFERS**
10	**INCOMING WIRE TRANSFERS** Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00 Item Notes: We anticipate a Volume of 25
11	**OUTGOING WIRE TRANSFERS** Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00 Item Notes: We anticipate a Volume of 250
12	**ACCOUNT MAINTENANCE** Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00 Item Notes:
13	**MONTHLY BANK STATEMENTS WITH ACCOUNT ANALYSIS** Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00 Item Notes: 13 monthly- 2 quarterly
14	**SECURITY SAFEKEEPING**
15	**SAFE DEPOSIT BOX-LIST SIZE AND LOCATION WITH PRICING** **ONE 3X10** Quantity: 1 UOM: ANNUALLY Price: $0.00 Total: $0.00 Item Notes: **3X10**
16	**SAFE DEPOSIT BOX-LIST SIZE AND LOCATION WITH PRICING** **ONE 5X10** Quantity: 1 UOM: ANNUALLY Price: $0.00 Total: $0.00 Item Notes: **5X10**

17 **SAFE DEPOSIT BOX-LIST SIZE AND LOCATION WITH PRICING ONE 10X10**

Quantity: 1 UOM: ANNUALLY Price: $0.00 Total: $0.00

Item Notes: 10X10

18 **CREDIT CARD FEES**

Quantity: 1 UOM: PERCENTAGE Total: *No response*

Supplier Notes: Ozark Bank provides these services through our partnership with Heartland Merchant Services. All fees associated with this service are determined and assessed by Heartland Merchant Services. Heartland Merchant Services is a leading provider of credit card processing. In order to prepare a competitive proposal for services, we will need a copy of a monthly services statement showing monthly volumes and fees prepared by the current services provider for both the Treasurer's office and the Collector's office. Once that information is received, a proposal to provide these services can be prepared for review by the County.

19 **DEBIT CARD FEES**

Quantity: 1 UOM: PERCENTAGE Total: 0%

20 **DEPOSITED CHECKS RETURNED**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

21 **RECLEARED DEPOSITED ITEMS**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

22 **ACH RETURN ITEMS**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

23 **ACH FILE REVERSALS**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

24 **ACH ITEM REVERSAL**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

25 **IMAGE COPIES OF CHECKS**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

26 **RESEARCH AND RECONCILING**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

27 **SPECIAL STATEMENT**

Quantity: 1 UOM: EA Price: $0.00 Total: $0.00

28 **STATEMENTS ON CD**

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

29 **MONTHLY INTERNET BANKING FEE**

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

30 **OPTIONAL:**

BID BANK SERVICES FOR POSITIVE PAY

Quantity: 1 UOM: MONTHLY Price: $0.00 Total: $0.00

Item Notes: OPTIONAL. CHRISTIAN COUNTY WILL REVIEW THIS AND DECIDE WHETHER OR NOT IT IS IN ITS BEST INTEREST OF THE COUNTY. PLEASE PROVIDE A DETAILED EXPLANATION ON YOUR UPLOADED PROPOSAL WHAT THIS SERVICE CAN DO FOR THE COUNTY.

Supplier Notes: Positive pay is an automated cash-management service used by financial institutions to prevent check fraud. It works by matching checks issued by the County departments with those presented for payment, allowing Ozark Bank to identify and return suspicious checks to the issuer for examination. This feature ensures that only authorized checks are paid, thereby safeguarding funds.

Response Total: $0.00