Christian County Commission
100 West Church St, Room 100
Ozark, MO 65721

SCHEDULED

MEETING ATTACHMENTS (ID # 5451)

Meeting: 07/30/24 09:00 AM
Department: County Clerk
Category: Meeting Items
Prepared By: Madi Hires Raines
Initiator: Madi Hires Raines
Sponsors:
DOC ID: 5451

Meeting Attachments

ATTACHMENTS:

- 30 JULY 2024 - OZARK SCHOOL DISTRICT SCHOOL RESOURCE DEPUTY AGREEMENT (PDF)
- 30 JULY 2024 CHRISTIAN COUNTY GPS VEHICLE TRACKING   (PDF)

SCHOOL RESOURCE DEPUTY AGREEMENT

THIS AGREEMENT is made entered into this 4th day of June 2024, between the Board of Education of the Ozark School District, a Missouri public school district; and the Sheriff's Office of Christian County, Missouri, a Missouri political subdivision, 110 West Elm Street, Room 70, Ozark, Missouri 65721, Attn: Sherriff Brad Cole, Christian County.

WITNESSETH

WHEREAS, Brad Cole is the duly elected Sheriff of Christian County, Missouri, having been elected to such position on August 4, 2015, and has entered upon the discharge of his duties as the chief law enforcement officer of Christian County, Missouri, as required by the provisions of RSMo. Section 57.0 I 0.I (hereinafter the "Sheriff'); and

WHEREAS, the Ozark School District (hereinafter the "District") operates 4 elementary schools, 1 middle school, 1 junior high school, and 1 high school, as well as an innovation center, career center, early childhood learning center, alternative school, and an agricultural farm (hereinafter the "Property"); and

WHEREAS, the District and Sheriff share common goals of enhancing student safety, increasing the community's understanding of law enforcement and strengthening the existing ties of communication and coordination between the Sheriff's Office and the District for the benefit of the citizens of the Ozark, Missouri, community; and

WHEREAS, the District is interested in receiving the services of School Resource Deputies ("SRD") during the remainder of the 2024, and the entire 2024-2025 school year, under the terms and conditions outlined in the job description attached hereto and by this reference made a part of this Agreement; and

WHEREAS, Sections 70.220 and 70.820, RSMo. provide that political subdivisions within the State of Missouri are empowered to make and enter into Mutual Aid Agreements with other political subdivisions within the State in order to more effectively allocate law enforcement and other public safety services on a local and countywide basis that arise during the course of providing law enforcement services; and

NOW, THEREFORE, in consideration of the matters described above, and the mutual benefits and obligations set forth in this Agreement, the parties agree as follows:

1. **Mission of the SRD:** The mission of the SRD is to provide an element of security and law enforcement presence to the Ozark School District. This shall be accomplished by the SRD:
   a. Promoting a better working relationship with the youth of our community through using community policing strategies and explaining to students, parents, and faculty members that purpose the SRD program is to educate and promote awareness of law enforcement;
   b. Dealing with day-to-day problems that may arise at the District and

working with the administration of the District to assist in providing a safe, secure, and positive educational atmosphere for the students on a daily basis;

c. Opening more and better lines of communication between students and law enforcement officers by being available to meet with and talk to students, parents, and faculty members regarding law enforcement matters or crime prevention information;

d. Reducing juvenile crime through taking measures that are: (1) reactive (e.g., responding to calls, making police reports, engaging in interventions, making arrests, and representing the District in court referrals related to the SRD responsibilities, etc.); and (2) proactive (e.g., maintaining a visible presence in the school and throughout the campus during the day and at extracurricular activities; preventing problems through making announcements; and using posters, guest-speaking in classes, and participating in school activities and clubs, etc.); and

e. Responding in the role of a law enforcer if crimes occur.

2. **Term:** The initial term of this agreement shall begin May 28, 2024 and continue until Dec 31, 2024. Thereafter effective the first day of calendar year and continuing every year thereafter on the first day of January. Notwithstanding the foregoing, the agreement shall automatically renew for the subsequent:

(1) year term and upon the failure of either party to furnish the other party written notice of termination and non-renewal of this Agreement within sixty (60) calendar days before the expiration of any given school year term, with such notice to be furnished as provided herein below. In addition, if either party fails to fulfill in a timely manner its obligations under this Agreement or if it should violate any of the terms of this Agreement, the aggrieved party shall have the right to terminate the Agreement on thirty (30) days written notice to the other party. Such termination shall not relieve the District of any liability to the Sheriff for damages sustained by virtue of any breach by the District.

3. **Rights and Duties of the Sheriff:** (a) The Sheriff shall provide the SRD, who shall be a commissioned deputy sheriff and a paid employee of the Ozark School District, and who shall perform the duties of an SRD at the District's campuses as contained in the attached Job Description, which is incorporated herein by this reference; (b) the SRD shall be uniformed and equipped in the same manner as any other deputy sheriff in the Sheriff's Office, unless special situations arise for which plain clothes would be appropriate.

4. **Rights and Duties of the District:** (a) the SRDs assigned to the District shall serve at the District's school campuses pursuant to a schedule to be determined in conjunction with the Superintendent of Schools or his/her designee; (b) the District shall provide all uniforms, equipment, training and a patrol vehicle for the SRDs assigned by the District; (c) the District shall be responsible to schedule and pay for any specialized training the District wants the SRD to attend, including but not limited to the Basic Resource Officer Training required by Section 168.450,

RSMo., and will be solely financially responsible for all such costs associated therewith; (d) the District shall be entitled to designate which deputy sheriff shall be assigned as an SRD, subject to the approval of the Sheriff. (e) The District and the Sheriff acknowledge the SRD shall remain responsive to the chain of command of the Christian County Sheriff's Office.

The District shall also provide the full-time SRD the following materials and facilities deemed necessary to the performance of the SRD's duties with the Ozark School District:

     a. Access to an air-conditioned, heated, and properly lighted private office, which shall contain electrical and internet capability, and which may be used for general law enforcement office purposes;
     b. A location for files and records, which can be properly locked and secured;
     c. A desk with drawers, chair, filing cabinet, and office supplies;
     d. Access to a computer; and
     e. Training for the SRD not otherwise provided by the Sheriff.

5. **Dismissal of School Resource Deputy:** In the event the superintendent or his/her designee feels the SRD is not performing his or her duties effectively, the superintendent or designee shall also advise the Sheriff. The Sheriff may terminate an SRD based upon the Office's rules, regulations and when it is in the best interest of the citizens of Christian County. The loss of a commission may result in SRD dismissal.

6. **Notices:** Any notices hereunder shall be in writing and shall be deemed to have been given, if personally delivered, upon receipt; or if mailed by the United States Postal Service by registered or certified mail, return receipt requested, three (3) days after the date of such mailing, to the parties at the addresses set forth below.

    Notice to District shall be sent to:
    Ozark School District
    Superintendent
    1600 W Jackson
    Ozark, MO 65721

    Notices to Sheriff shall be sent to:
    Christian County Sheriff's Office
    Sheriff Brad Cole
    110 West Elm Street, Rm 70
    Ozark, MO 65721

7. **Total Agreement:** This instrument contains the total agreement of the parties. No oral or other statements, proposals or agreements shall be binding on the parties hereto. This instrument, however, may be amended in writing with the mutual consent of the District and Sheriff of Christian County, Missouri.
8. **Authorization of Governing Boards:** The parties warrant that this Agreement has been approved in the manner required by law for each party; specifically, as

to the District, this Agreement has been approved by affirmative vote of a majority of the whole Board (that is, four affirmative votes, regardless the number of members present) and signed by the Board President and attested by the Board Secretary.

9. **Governing Law and Venue:** This Agreement shall be governed by the laws of the State of Missouri. Proper venue for any lawsuit arising from a dispute involving this agreement shall be brought in a court of competent jurisdiction in Christian County, Missouri, or the United States District Court for the Western District of Missouri.

10. **Severability:** Should any provision of this Agreement be declared to be invalid by any court of competent jurisdiction, such provision shall be severed and shall not affect the validity of the remaining provisions of this Agreement.

    IN WITNESS WHEREOF, Christian County has caused this Agreement to be executed by its Sheriff and the County Commissioners, attested by its County Clerk; and the Ozark R-VI School District, pursuant to a majority vote of the whole Board of Education, as required by Section 162.301(3) and Section 432.020 of the Missouri Revised Statutes.

DATED: 7/19/24

By: _____
President, Board of Education, Ozark R-VI School District

DATED: 7/19/24

Attest: _____
Secretary, Board of Education, Ozark R-VI School District

DATED: 7/22/2024

_____
Brad Cole, Sheriff Christian County

DATED: 7/30/24

_____
Lynn Morris, Presiding Commissioner

DATED: 7-30-24
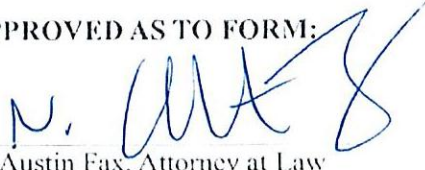
_____
Hosea Bilyeu, Western Commissioner

DATED: 7-30-24

_____
Bradley A. Jackson, Eastern Commissioner

Attested By:

_____
Paula Brumfield, Christian County Clerk

COUNTY CLERK
SEAL
CHRISTIAN COUNTY MO

APPROVED AS TO FORM:

N. Austin Fax, Attorney at Law
901 St. Louis Street 20th Floor
Springfield, MO 65806

Christian County

Christian County GPS Vehicle Tracking

January 10, 2024

Submitted to:
Christian County
Kim Hopkins
202 West Elm Street
Ozark, MO 65721

Submitted by:
Verizon Connect NWF Inc.
9868 Scranton Road
San Diego, CA 92121

Presented by:
Daric Schroeder, Client Executive
daric.schroeder@verizonconnect.com
913.522.5711

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connect

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Cover Letter

January 10, 2024

Christian County
Kim Hopkins
202 West Elm Street
Ozark, MO 65721

Subject: Christian County RFP for GPS Tracking

Dear Kim,

Verizon Connect NWF Inc. ("Verizon Connect") is pleased to provide this response for a GPS Vehicle Tracking solution to Christian County. We have reviewed the requirements in your RFx document. With our extensive offering of telematics solutions, award-winning Verizon network and long-standing commitment to customer service, we are the ideal choice for Christian County.

The Verizon Connect Reveal for Government platform provides a cloud-based fleet management solution that optimizes the way public sector entities and businesses manage their mobile assets and critical data. This solution meets your needs by providing GPS vehicle tracking and reporting. The modular design allows you to leverage one or all components within the platform for a complete fleet and workforce management solution. Verizon Connect provides actionable data to help you maximize vehicle uptime, improve driver behavior, save money on fuel and maintenance, more effectively route your teams, and efficiently get your mobile workers to where they need to be.

Verizon has a long history of providing mission critical, secure solutions to federal, state, and local government agencies. Verizon's proven expertise in delivering wireless network and cybersecurity services enable government agencies to operate with confidence. Verizon is at the cutting edge of technology and will continue to work to support efficient government operations with technological advancement and innovation.

Backed by the financial strength and stability of Verizon, Christian County can be assured of a long-standing partnership both now and in the years to come.

Thank you for the opportunity to continue to provide fleet and workforce management solutions to Christian County. Should you have any questions or be in agreement to move forward with our proposed solution, please contact Daric Schroeder at daric.schroeder@verizonconnect.com

Sincerely,

Daric Schroeder
Client Executive

Executive Summary Reveal

As a telematics provider to many government entities, Verizon Connect helps bring about better outcomes for your organization and your state. Our customers include cities, municipalities, state agencies and other government agencies. Our solution supports numerous vehicles and equipment, including passenger cars, light-duty and heavy trucks, trailers and more.
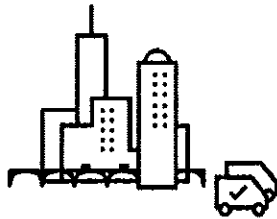
The most trusted telematics provider for government fleets[1]

Verizon Connect has the largest number of state and municipal government customers of all commercial fleet management providers.[1]

We are an approved vendor for government contracts with software that is backed by the Verizon network.

Christian County will be supported by Verizon's most awarded network for Network Quality by J.D. Power. Verizon Connect is a U.S.-based company that leads the industry in innovation (according to ABI Research), devoting nearly one third of our employees to software development and engineering. Our tracking device hardware is Verizon-designed and manufactured.

Verizon Connect Reveal for Government Solution
Our solution for Christian County, Reveal for Government, provides a secure, user-friendly solution for 24/7 real-time vehicle tracking and monitoring, reporting and alerting. Christian County will have access to extensive reporting features for needed insight to improve vehicle utilization, optimize fuel usage, timely identify vehicle health issues and address driver behavior. Hardware is hardwired and securely installed with regular over-the-air updates. Our innovative technology leads the market and provides the latest features to help you make smarter, data-driven decisions to better manage your fleet.

Implementation & Support Services

To ensure you receive maximum value and immediate return on investment, Christian County will receive in-house implementation services to deploy the solution. Implementation services include configuration, installation and training. Our team of highly experienced implementation consultants will work closely with Christian County throughout deployment to ensure early and ongoing success.

After a successful implementation, ongoing account management will be provided by your designated Customer Success Manager. This manager will work with you to ensure you continue to achieve the desired program goals and objectives, realizing value from your investment early on and on a continual basis. This includes a regular communication cadence and quarterly business reviews. Technical support provides 24/7 live support via phone, email and live chat on the platform. An extensive online Help section provides user-friendly, comprehensive self-help resources.

Secure platform
We use industry-recognized security practices to provide a reliable and secure platform. We operate a multi-master architecture using geographically-dispersed Amazon Web Services data centers for redundancy and extremely high uptime and availability. With regular updates to software and hardware, we maintain physical, technical, and administrative safeguards to protect our internal systems, networks and applications. Our dedicated information security team promotes enforcement of information security policies and provides training and awareness to all employees.

Innovation

Verizon Connect dedicates over 1,000 employees worldwide to software development and engineering to continue to deliver innovative and cutting-edge solutions. Our platform is designed to be flexible and adaptable to the unique needs of Christian County's operations, delivering measurable and sustainable operations improvements while minimizing costs.

Our long-term commitment, combined with our strength, history and leading position in the industry, confirms our commitment to collaborate with you to identify and integrate new solutions appropriate for your operational needs and deliver targeted, end-to-end solutions now and in the years ahead.

Verizon Connect Reveal Solution for Christian County

Verizon Connect Reveal connects Christian County with its entire business, providing the tools needed to run a safer and more efficient fleet. Christian County will have access to detailed insight into its operations by remotely monitoring vehicle and asset location, status, health and activity of vehicles. Christian County will be able to oversee driver behavior, communicate with drivers and make optimized business decisions. Reveal provides the key data Christian County needs to take action to improve safety, save time, reduce costs, and improve service levels and asset utilization—all in one place.

Our solution for Christian County includes:

- **Verizon Connect Reveal.** Real-time location and driver safety metrics on one dashboard. Includes full fleet metrics, maintenance scheduling, geofencing, instant alerts and detailed reports.
- **Verizon Connect Driving Style.** Improve driver behavior, increase safety, and lower insurance costs with a comprehensive view of drivers including alerting, reporting, and our proprietary safety scoring.
- **Verizon Connect Dashboard.** Dashboards provide a high level overview of activity with the flexibility to review specific metrics and key performance indicators that are crucial to its business.
- **Verizon Connect Mobile Apps.**
  - o **Verizon Connect Reveal Spotlight.** Enables real-time access to fleet and asset location, health, and status for fleet managers and supervisors via Reveal's companion mobile app.

These solutions are designed to be flexible and adapt to the unique needs of Christian County business, delivering measurable, sustainable operations improvements while minimizing costs.
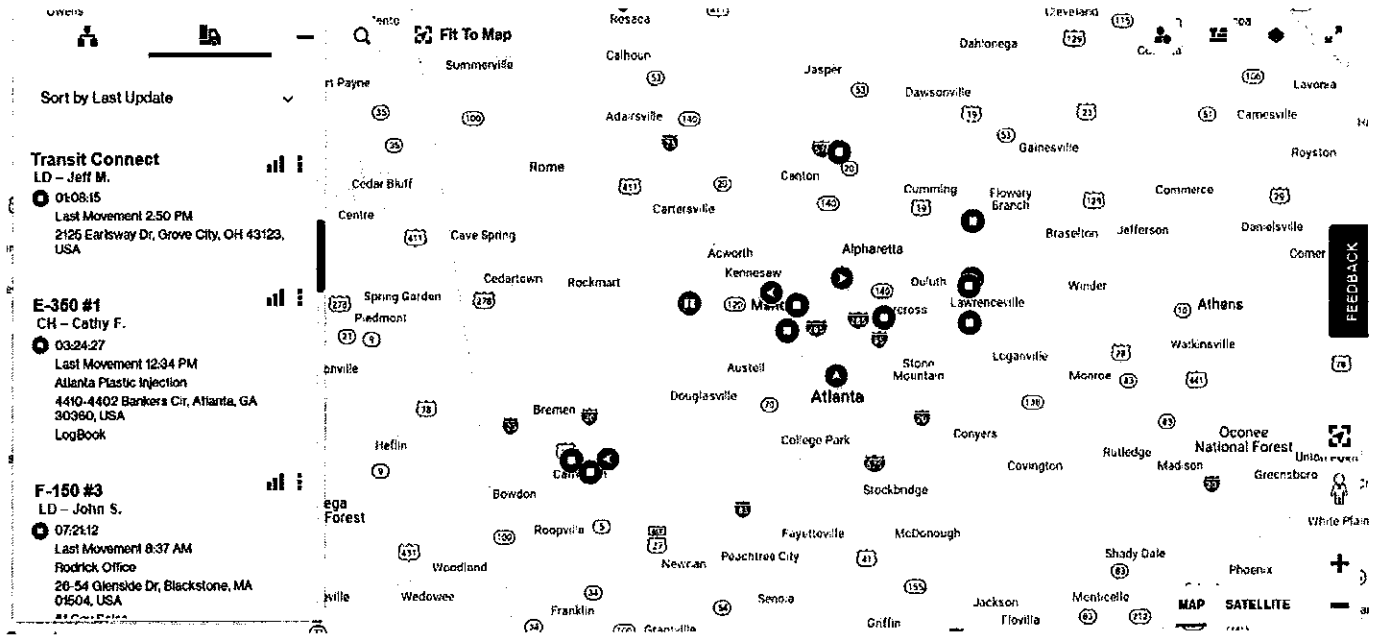
Verizon Connect Reveal
Reveal provides visibility into vehicle location, speed, mileage, fuel usage and other valuable insights to drive change across Christian County's mobile workforce. Putting Christian County one click away from actionable results allows for making quick, data-driven decisions to help improve Christian County's bottom line.

Features of Reveal include:

- Live Map
- Replay
- Reports
- Video

- Places
- Alerts
- Dashboard
- Fleet Service

- Fuel Card
- Driving Style
- Asset Tracking

Live Map
The Live Map allows Christian County to display its entire fleet sorted by vehicles, drivers and groups. Icons represent vehicles in motion, idling, or stopped, providing instant visibility into vehicle activity. Customizable balloons provide vehicle and driver-specific data including vehicle name, driver name, location, speed and much more.

Sort by Last Update

Transit Connect
LD – Jeff M.
01:08:15
Last Movement 2:50 PM
2125 Earlsway Dr, Grove City, OH 43123,
USA

E-360 #1
CH – Cathy F.
03:24:27
Last Movement 12:34 PM
Atlanta Plastic Injection
4410-4402 Bankers Cir, Atlanta, GA
30360, USA
LogBook

F-150 #3
LD – John S.
07:21:12
Last Movement 8:37 AM
Rodrick Office
26-54 Glenside Dr, Blackstone, MA
01504, USA

Fit To Map

Live Map

The Live Map finds the nearest vehicle to help send the right resource to the right place in times of urgency. Auto Zoom and Icon Clustering help keep scheduled vehicles and locations in the tightest map view possible.

Quickly search for drivers by vehicle groups (e.g., Service Drivers) and track driver performance by location in real-time. The vehicle hierarchy can be customized to match Christian County's internal organizational structure, with dynamic grouping structures located directly in the Live Map tree. Trees are dynamic and generate content based on the user's assigned access levels. Vehicles and drivers can reside within several groups of the tree simultaneously while also allowing for secondary and tertiary groups.

Powered by Google Maps and equipped with Satellite, Street View and Live Traffic overlays, the Live Map plots vehicle information directly to the Live Map every 30 seconds, with maps refreshing immediately.

Replay
Replay gives Christian County two useful tools for gaining visibility - Timeline View and Route Replay. Timeline View displays vehicle and driver activity in an easy to read Gantt chart for the current day. Quickly determine if drivers started on time, finished on time, had excessive idling or long stops. Easily investigate stop activity in the Timeline View by accessing Route Replay for additional details.

Live Map · Scheduler · Reports · Replay · Video · Places · Alerts · Dashboard · Fleet Service · LogBook

Timeline View   ITEMS SELECTED 58 ·   Show Vehicles ·   ◄ 02/14/2022 ► · 12:00 am ·

Ignition on · Idle · Ignition Off · Work Order Stop

Click on the Replay button to view the Replay Map

Vehicle		12 AM	2	4	6	8	10	12 PM	2	4	6	8	10	12 AM	Start Time	End time	Total	
Transit Connect LD – Jeff M...	REPLAY														9:36 AM	7:14 PM	09h 38m	
LB 1003 CH-S Patrick Tom...	REPLAY														3:37 AM	5:08 PM	13h 31m	
LB 1040 SD-S Jonathan V	REPLAY														7:05 AM	8:43 PM	13h 38m	
LB 1062 LD - Rosalinda M	REPLAY														4:14 AM	3:23 PM	11h 09m	
Ram 1500	REPLAY														8:33 AM	5:12 PM	08h 39m	
E-350 #1 CH – Cathy F...	REPLAY														10:24 AM	7:32 PM	09h 08m	
F-150 #3 LD – John S...	REPLAY														8:03 AM	10:32 AM	02h 29m	

Timeline View

Route Replay displays vehicle and driver activity for any 24-hour timeframe ('breadcrumb' trail) with a rolling year of data. Replay includes safety-related metrics such as harsh driving (quick starts, harsh cornering and hard braking) and speed (above a certain speed threshold, posted speed or road speed).
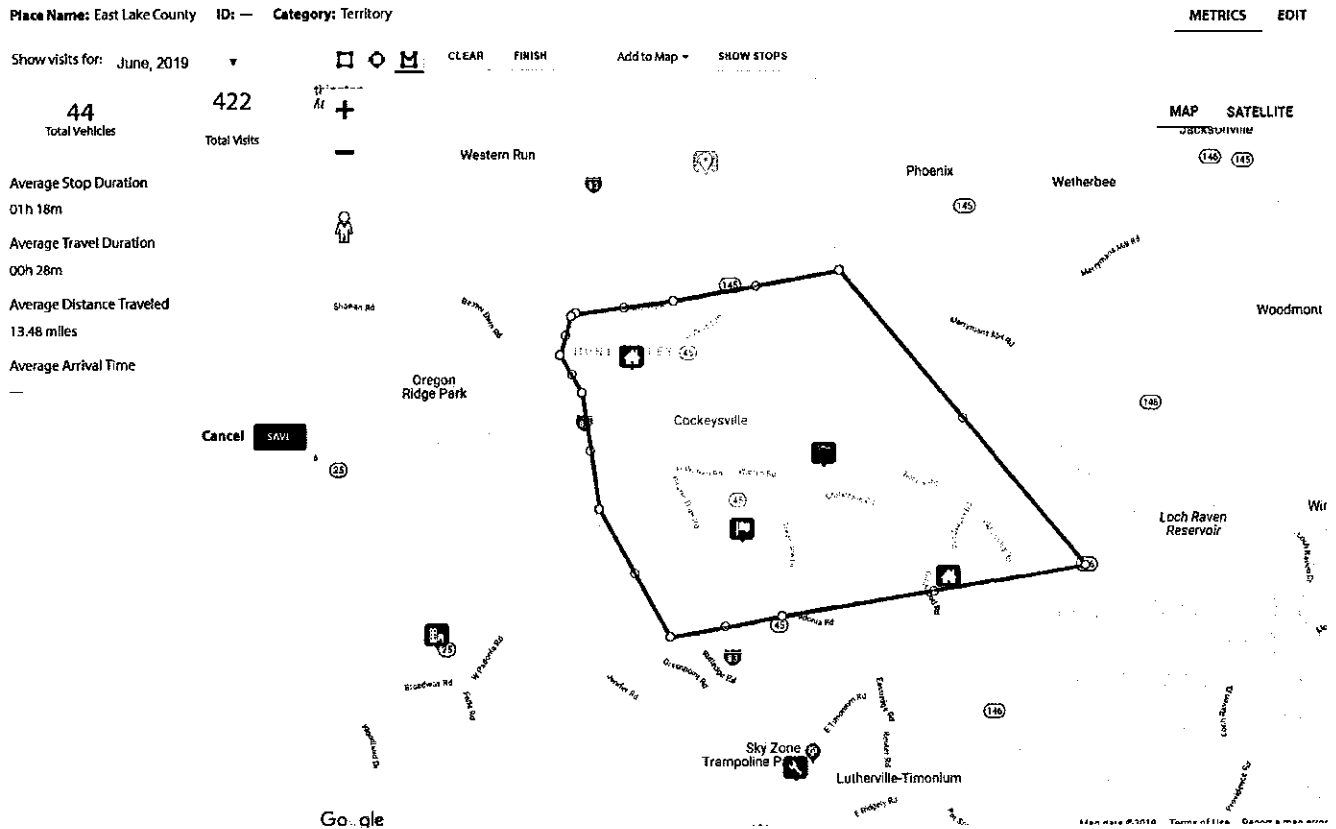

Replay

Geofences
Easily create, manage, and correct Geofences directly in the Reveal solution. Geofences can be set up as circles or rectangles around a specific point or as user drawn polygons to monitor a specific area or location.

Christian County authorized users can create as many geofences within Reveal as desired. Category types can be created for each location (e.g., customer site, fuel station, employee home, etc.) and can be edited at any time.

Place Name: East Lake County   **ID:** —   **Category:** Territory   METRICS   EDIT

Show visits for: June, 2019 ▼   □ ◇ M   CLEAR   FINISH   Add to Map ▾   SHOW STOPS

44   **422**
Total Vehicles   Total Visits   MAP   SATELLITE

Average Stop Duration
01h 18m

Average Travel Duration
00h 28m

Average Distance Traveled
13.48 miles

Average Arrival Time
—

Cancel   SAVE

Reveal provides the flexibility to share geofence locations, views and reports with authorized groups in Christian County's organization based on user roles and permissions. For example, views can be structured to show geofences in the Northwest Territory to only the Northwest Group set up within the solution.

Geofences to Correct
Reveal will proactively notify Christian County of the Geofences that have been created but are not capturing nearby vehicle activity. By resizing the Geofence perimeter, Christian County will ensure all necessary data for that location is accurately captured. Once the Geofence has been resized, any data generated from the location becomes retroactive, allowing you to see data points as if it always existed.

New Suggested Geofences
Reveal will automatically detect frequent vehicle travel to locations and sites not set up as Geofences and will proactively suggest a Geofence be created. Editing these locations and categorizing them by type will help to accurately monitor and report on fleet activity to and from these locations.

Alerts
Reveal's real-time alerts allow Christian County to take a proactive approach on any event that requires immediate assistance or notification. Alert notifications can be sent via e-mail and SMS messages to Reveal platform users and non-users, as well as drivers. Alerts can also appear directly within the platform. All alerts provide the ability to apply filters based on the criteria that Christian County would like to measure and alert through e-mail or SMS notifications.

Eliminate the noise of excessive and unnecessary alerts by creating custom alert filters to get only needed information. Christian County can set thresholds for any alerts that pertain to its fleet based on permissions granted within the solution.

Each alert is customizable and can be modified at any time to ensure real-time, effective data is captured to help monitor driver activity.

Available alerts include:

- Activity
- Geofence Activity
- Harsh Driving
- Idling

- Ignition
- Inactivity
- Late Starts
- Long Stops

- Speeding (including within Geofences)
- Towing
- Unassigned Vehicle
- Diagnostic Trouble Codes (dependent on vehicle type)

Reports

Reveal Reports gives Christian County the ability to take an objective view of your fleet activity. Reports are available on-demand and can also be scheduled to run automatically on a daily, weekly or monthly basis. All reports are customizable based on numerous criteria in order to collect the data needed for daily operations as a dispatcher, supervisor, or administrator.

Choose from over 30 reports for fleet journey details, activity, driver safety, fuel, vehicle health, compliance and more. Our Custom Summary Report includes over 50 metrics to choose from, enabling Christian County to build custom reports specific to its requirements and business needs. Reveal Reports provides you with in-depth insight into your fleet's operations.

Standard reports available to Christian County include:

- Journey reports (Daily journey, distance, geofence, travel and stops, cost)
- Activity reports (Detailed activities, fleet summary, custom summary, sensor and proximity)
- Safety reports (Speeding, driving style, harsh driving, exception)
- Fuel reports (Fuel efficiency and purchases, lost fuel, carbon footprint)
- Vehicle Health (Maintenance)
- Work Order (Daily work orders, travel and stops, work order summaries and variances)
- Admin (Daily and weekly timecards, payroll and user activity)

Christian County can run or schedule reports for the entire organization in just a few clicks. Easily select the desired report frequency, report recipients, and establish single or multiple users or groups (or the entire fleet). Each report is conveniently available in HTML5, PDF and CSV file formats to accommodate your preferences.

Reports viewed directly within the Reveal solution have unique drill-down capabilities, from a Daily Report to a Detailed Report, or drill down directly from a Harsh Driving Incident Report to an event replay. The following image displays a Harsh Driving Incident Report and the associated replay by simply clicking the "Replay" option directly on the report.

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connect

Reveal

Harsh Driving Incident Report

Created: 02/15/2022 4:16 PM　|　Report type: Harsh Driving Incident Report

Show Report Settings ▼

Report Totals for: 01/01/2022 - 01/31/2022　　　　　　　　　　　　　　　▼

Transit Connect

DATE/TIME	EVENT	✛ LOCATION	INITIAL SPEED (MPH)	DURATION	SEVERITY	
01/03/2022 5:45 AM	Hard Braking	US-33, Marysville, OH 43040, USA	72	1.5	Moderate	Replay
01/05/2022 4:00 PM	Hard Braking	OH-347, East Liberty, OH 43319, USA	52	2.1	Moderate	Replay
01/06/2022 4:13 PM	Hard Braking	Jack Nicklaus Fwy, Hilliard, OH 43026, USA	58	1.5	Severe	Replay
01/11/2022 5:29 PM	Quick Starts	OH-347, East Liberty, OH 43319, USA	0	1.7	Moderate	Replay
01/11/2022 5:37 PM	Quick Starts	24396-24558 Honda Pkwy, Marysville, OH 43040, USA	19	18.2	Moderate	Replay
01/12/2022 3:49 PM	Hard Braking	I-270, Dublin, OH 43017, USA	58	2.4	Moderate	Replay
01/26/2022 11:31 AM	Quick Starts	Tuttle Crossing Blvd, Dublin, OH 43017, USA	4	1.9	Moderate	Replay
01/31/2022 1:40 PM	Quick Starts	1082-1098 Frank Rd, Columbus, OH 43223, USA	0	1.6	Moderate	Replay

Harsh Driving Incident report

Driving Style

The Driving Style report provides Fleet Managers with accurate and timely information needed for the easy identification of poor driving behavior, empowering Christian County with the ability to reduce inefficient or dangerous driving habits. Driving Style includes several features to help monitor Christian County's fleet behind the wheel, including:

- Real-time Harsh Driving Alert – Notifies Christian County the moment hard braking, quick start or harsh cornering events occur
- Harsh Driving Incident Report – Provides detailed information regarding each harsh driving incident on a per-driver basis
- Driving Style Summary Report – Supplies summary level information of aggressive driver behavior and also includes Verizon Connect's proprietary safety score to allow for driver ranking
- Dashboard Metrics – Displays harsh driving, safety score, speeding severity and speeding violations metrics to help Christian County understand aggressive driving behavior trends and manage safety
- Proprietary Safety Score – Evaluates each driver on a scale of 0 to 100 using an algorithm that takes into consideration the same factors that leading insurance providers use to determine risky driving behavior

By improving behavior, both Christian County's drivers and organization will benefit from:

- Fewer speeding fines
- Reduced number of accidents
- Decreased operating costs and vehicle costs
- Lower insurance costs

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verizon√ connect Reveal

Fleet Summary Report

Created: *02/15/2022 4:22 PM* | Report type: *Fleet Summary Report*

Show Report Settings ▼

Report Totals for: 01/01/2022 - 01/31/2022 ▲

Days with Activity.
71

Average Driving Duration:
21h 28m

Total Engine Off:
344h 47m

Number of Stops:
264

Average Distance Traveled:
588

Total Engine On Time:
71h 23m

Max Speed
76

Average Idling Duration:
1h 41m

Total Distance (miles):
1765

Total Idle Time:
5h 04m

| VEHICLE ▲	ACTIVE DAYS	ENGINE ON	DRIVING DURATION	IDLING DURATION	ENGINE OFF	DISTANCE (MILES):	MAX SPEED (MPH)	NUMBER OF STOPS	
Transit Connect	23	23h 23m	22h 30m	46m	64h 06m	557.47	71	76	
F-150 #3	20	23h 23m	21h 38m	1h 41m	103h 07m	678.86	71	66	
E-350 #1	28	24h 37m	20h 15m	2h 36m	177h 34m	528.7	76	122	
Grand Total	71	71h 23m	64h 23m	5h 04m	344h 47m	1765.03	76	264	

Fleet Summary Report

Dashboards

Verizon Connect Reveal Dashboards enables Christian County to quickly and easily understand fleet activity. Dashboards provide a high level overview of activity with the flexibility to review specific metrics and key performance indicators that are crucial to its business. Christian County can share dashboards with key people in its fleet or organization to reinforce fleet-specific goals and metrics for continual improvement.

All dashboards are flexible to fit Christian County's business needs. Reveal includes six predefined dashboards and the ability to create your own that can be edited to meet your requirements:

- Management Overview (default)
- Safety
- Fuel
- Payroll
- Fleet Management
- Operations
- Create a New Dashboard

Each dashboard can have a maximum of 12 metric tiles.
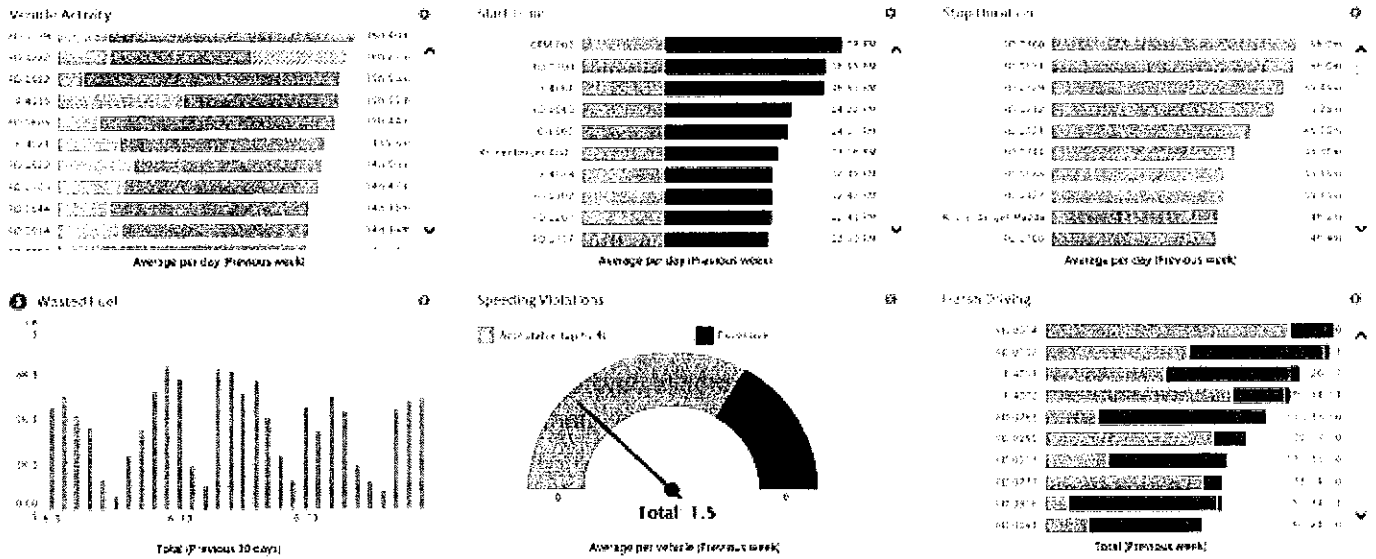
Dashboards can display information by driver, vehicle or group, and in various types of charts including ranking, gauge or trend. Frequencies can also be set for dashboard metrics for current or previous week, month and more. Christian County can also create custom dashboards so you can focus on specific aspects of your fleet's behavior and highlight possible inconsistencies.

Dashboard metrics include:

- Average Speed
- Fuel Efficiency
- High Speed
- Start Time
- Vehicle Maintenance Expense

- Distance Travelled
- Fuel Purchased
- Idling Duration
- Payroll Expense Modelled
- Stop Duration
- Wasted Fuel

- Engine On/Off
- Harsh Driving
- Number of Stops
- Safety Score
- Speeding
- Vehicle Activity (Hours Worked)

Fleet Service

Reveal's Fleet Service functionality provides Christian County with the ability to monitor critical aspects pertaining to vehicle maintenance. Christian County can create a new service plan for vehicles as well as manage service reminders for any service plan created within the Reveal solution.

Service reminders include:

- Repair
- Critical Repair
- Oil Change

- Scheduled Service
- General Service
- Tire Rotation

- Preventative Maintenance
- One-Time Service

Reveal also provides the ability to display a list of historical services applied to the vehicles within the fleet and gives Christian County full control to review, edit or delete services directly in the solution. Christian County can also manage and display service plans for all its vehicles. Reveal monetizes vehicle service to know exactly how much is being spent on maintenance and where potential ROI can come from.

Verizon Connect Reveal Mobile apps

Verizon Connect's native mobile application suite offers a comprehensive view of Christian County's fleet activity without needing to log into a computer or physically be in the office. Available on iOS and Android smartphones and tablets, our Reveal mobile apps provide a seamless and efficient way to receive alerts, manage stops, make driver assignments and view a driver's scorecard of overall performance and driving behavior.

Verizon Connect Spotlight

Our Spotlight mobile app puts the power of the Reveal platform in the palm of your hand. This easy-to-use mobile app gives you quick access to the location and status of your fleet. Spotlight gives you visibility to real-time alerts and crucial information to help you manage driver behavior and take decisive action to improve safety and efficiency.

Spotlight's Map features display your entire fleet on your mobile device with details on vehicle activity, history and alerts. Christian County can search for vehicles, drivers and assets to find information quickly and easily.

- Map – View and search for vehicles, assets and drivers to see current status and route history
- Drivers – Find specific drivers to see location, recent alerts and driver details
- Alerts – Manage driver behavior from recent alerts
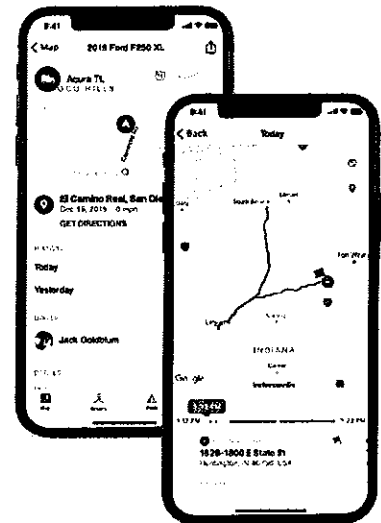- History – Find vehicles and view individual trip history

The Map view shows location and status of all vehicles, assets and drivers (Moving, Idling, Stopped). Click on a vehicle to see which driver is assigned, view the model and make, and the vehicle's current speed. Vehicle History is easily displayed with one simple click.
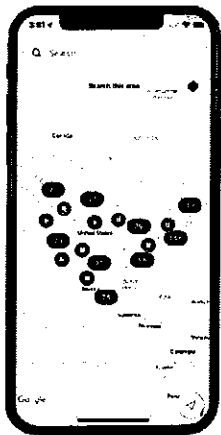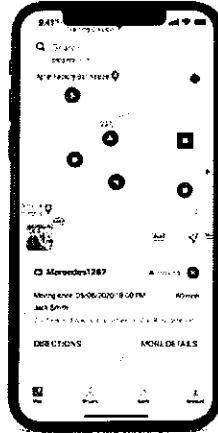

Map   *Vehicle Details*   *Vehicle History*

The Drivers tab allows Christian County to search for drivers and view driver details, access recent alerts and contact the driver. You can also see the driver's assigned vehicle, contact information and recent alerts. See triggered alerts on the Alerts tab, including speeding and harsh braking. Get details on the type of the alert, the location of the event, and the associated driver and vehicle.
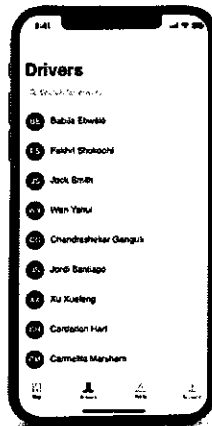
Drivers
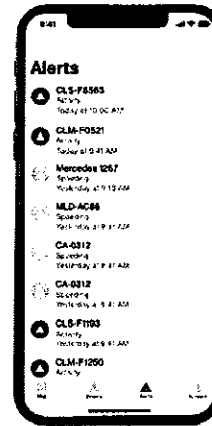
Alerts

Reveal Integration

Verizon Connect Reveal helps Christian County fit together all parts of your mobile workforce for a complete picture of your field operations. Reveal integrates with many third-party applications to bring data together seamlessly. Reveal's Integration Manager houses all its RESTful APIs to provide a better integration experience for customers, partners and third parties to create robust integrated solutions.

Verizon Connect facilitates the integration process with third parties to validate integration points from scope to rollout. Developers leveraging the APIs are able to use better testing tools, view up to date documentation, interact with their app's analytics and logging.

Compliance	Amazon Web Services LifeSaver Mobile NECS ProMiles Whip Around
Dispatching	FleetPaths SnowPaths
Electric Vehicles (EV)	NextEra Mobility Sawatch Labs
Fuel management	Christensen Fleet Card Comdata FLEETCOR Fuelman U.S. Bank Voyager
OEM	Ford OEM
Safety	SpeedGauge, Inc
Supply chain visibility	10-4 Systems C.H. Robinson Descartes FourKites project44

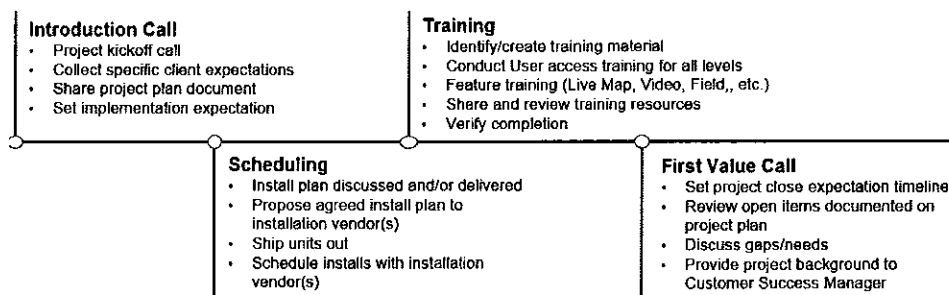|	Shipwell Trucker Tools TruckerCloud
Transportation management & dispatch	Axele Esri Xenolytic Data Solutions
Vehicle Maintenance	AssetWorks Collective Data Fleetio

Implementation & Support Services

Verizon Connect's best in class support services will ensure Christian County is provided with a full palette of customized support from the initial sale, implementation, and ongoing guidance once Christian County gets up and running.

Implementation

Our implementation plan for Christian County follows a phased approach. Your implementation partner will schedule a project kickoff call to collect Christian County's specific expectations and agree on a project plan to complete the deployment. Once the installation plan is agreed upon, units will be shipped out and installations scheduled with the Installation Vendors. The Training phase follows to ensure all users and drivers are ready for go-live. The First Value Call will set project close date expectations, close any open items, and transition the account to your Customer Success Manager.

This program ensures a successful deployment for Christian County and immediate results from the solution.

Introduction Call
- Project kickoff call
- Collect specific client expectations
- Share project plan document
- Set implementation expectation

Training
- Identify/create training material
- Conduct User access training for all levels
- Feature training (Live Map, Video, Field,, etc.)
- Share and review training resources
- Verify completion

Scheduling
- Install plan discussed and/or delivered
- Propose agreed install plan to installation vendor(s)
- Ship units out
- Schedule installs with installation vendor(s)

First Value Call
- Set project close expectation timeline
- Review open items documented on project plan
- Discuss gaps/needs
- Provide project background to Customer Success Manager

Customer Support

Live customer support is available 24 hours a day, 7 days a week. Support is provided via phone, email or live chat for direct interaction with our certified support team members. We use a world-class CRM to track all inquiries and support cases to ensure quality service.

Our Customer Support teams can help Christian County:

- Resolve or direct general inquiries
- Assist with 'how to' answers
- Act as the conduit for product enhancement suggestions
- Reconfigure firmware or units

- Diagnose units Over-the-Air (OTA)
- Establish potential fault within units
- Schedule service calls and engineer visits (when required) to remedy device issues or remove/re-install devices
- Schedule additional trainings
- Diagnose and triage product-oriented issues through proprietary software to easily identify root causes and remediate issues quickly

Customer Success Team

Ensuring Christian County achieves desired business outcomes and realizes maximum value early on is critical to our partnership. Christian County's Customer Success Team will focus on strategic and value-added activities to maximize results and return on investment from our products and services.

The Customer Success Team will use the following activities aligned to ensure success:

- Become a subject matter expert in your business processes related to telematics and mobility
- Communicate with key executives and key account personnel on a regular basis
- Check account health and adoption
- Create collaborative success plans
- Identify and track key ROI initiatives
- Assist in identifying goals, objectives, measurements, KPI's
- Recommend industry best practices and solution best practices
- Measure and assist in driving adoption on a continual basis
- Conduct joint executive business review

About Verizon Connect

Guiding a connected world on the go.

Verizon Connect is guiding a connected world on the go by automating, enhancing and revolutionizing the way people, vehicles and things move through the world. Our full suite of industry-defining solutions and services puts innovation, automation and connected data to work for customers and helps them be safer, more efficient and more productive.

We are uniquely positioned to put the possibilities of the future to work for you, providing the connectivity and data insights you need to be more informed about vehicle and worker location, efficiency, safety, productivity and compliance. We provide Mobile Resource Management (MRM) solutions that customers rely on to help drive their connected vehicle strategy. We combine unparalleled expertise in telematics, connected OEM vehicles and the Internet of Things (IoT) to provide data and information autonomously—actionable data that helps enterprises improve safety, efficiency and compliance.

With several million connected vehicles, Verizon Connect is one of the largest commercial telematics providers globally. We are uniquely able to support any size client from a global coverage and capabilities perspective, as well as data and network security. Combined with our larger Verizon Enterprise Services units, Verizon Connect has offices in the Asia-Pacific region, North America, South America and all over Europe. Our customers benefit from the combined experience of nearly 2,900 dedicated professionals and more than 20 years of telematics, mobile workforce and fleet management expertise.

2,900
Employees

16
Countries

1,000+
Engineers

#1
4G LTE Network in US

550
Security Consultants
Worldwide

20+

OEM
relationships

What makes us different.

From Innovation and Connected Services to our Developer Solutions, our differentiators position Verizon Connect as the leading provider of enterprise-grade mobile workforce management solutions.

Innovation	Connected Services	Reliability	Developer Solutions	Verizon Ecosystem
1000s of engineers and data scientists	**Dedicated** customer teams	**99.9%** system uptime	**Open platform** capabilities	**#1** 4G LTE network in the U.S.
100+ patents	**Implementation** services	**Global access** 16 countries	**Partner** marketplace	**5G leader** building a network for the future
Large R&D investment	**Premier** support and training	**High levels** of data integrity	**API** connections	**500+ global** security consultants

Our platform is flexible and scalable to grow with your business, both as you grow and as technology changes. In a world of fly-by-night technology providers, we're here to partner with you today, tomorrow and in the months and years to come.

About Verizon

Verizon Communications Inc. is a holding company that, acting through its subsidiaries, is one of the world's leading providers of communications, information and entertainment products and services to consumers, businesses and governmental agencies. With a presence around the world, we offer voice, data and video services and solutions on our networks that are designed to meet customers' demand for mobility, network connectivity, security and control. We have two reportable segments, Consumer and Business.

Facts about our company

$136.8B
revenue generated
in 2022

23
Fortune rank
as of 2022

VZ
NYSE & Nasdaq
Stock Symbol

Who we are.	**What we do.**	**How we operate.**	**Executive leadership**
We deliver the promise of the digital world by enhancing the ability of humans, businesses and society to do more new and do more good.	We transform how people, businesses and things connect with each other through innovative communications and technology solutions.	Our core purpose guides the positions we take when it comes to policy issues relevant to our customers, our employees and our business.	Meet the team that is championing the next generation of communications and technology solutions.

Every day, we connect millions of people, companies and communities with our powerful technology. We're using our award-winning networks to make breakthroughs in interactive entertainment, digital media, the Internet of Things, and broadband services for customers.

Verizon Communications was created on June 30, 2000 by Bell Atlantic Corp. and GTE Corp., in one of the largest mergers in U.S. business history. GTE and Bell Atlantic evolved and grew through decades of mergers, acquisitions and divestitures. Today, Verizon is a global technology company creating the networks that move the world forward. For a detailed company history, including mergers and acquisitions, please visit our website at verizon.com/about/our-company/history-and-timeline.